

**JOINT MEETING - CABINET MEMBER FOR ECONOMIC DEVELOPMENT,
PLANNING AND TRANSPORTATION AND THE CABINET MEMBER FOR
STREETPRIDE SERVICES**

**Venue: 3rd Floor Training Room, Date: Monday, 30th November, 2009
Bailey House,
Rawmarsh Road,
ROTHERHAM.**

Time: 10.00 a.m.

A G E N D A

1. To determine if the following matters are to be considered under the categories suggested in accordance with Part 1 of Schedule 12A (as amended March 2006) to the Local Government Act 1972.
2. To determine any item which the Chairman is of the opinion should be considered later in the agenda as a matter of urgency.
3. Customer Care - 1st July to 30th September, 2009. (report attached) (Pages 1 - 11)
Emma Hill, to report.
 - to report performance statistics for Quarter 2.
4. Performance Indicators - Quarter 2 results 1st April to 30th September, 2009. (report attached) (Pages 12 - 50)
Alan Platt, Best Value Officer, to report.
 - to report the EDS performance indicator 2nd Quarter results.
5. Revenue Budget Monitoring. (report attached) (Pages 51 - 60)
Fiona Earl, Acting Finance Manager, to report.
 - to report the current position.
6. Victoria Road, Dinnington - Neighbourhood Investment Services - Improvement Works. (report attached) (Pages 61 - 64)
David Phillips, Principal Highway Engineer, Streetpride, to report.
 - to report on the details proposed for Neighbourhood Investment Services Improvements in Victoria Street, Dinnington and so seek approval to proceed with the works subject to Regional Housing Board funding being made available.
7. Victoria Road, Maltby - Neighbourhood Investment Services - Improvement Works. (report attached) (Pages 65 - 67)
David Phillips, Principal Highway Engineer, Streetpride, to report.
 - to report on the details proposed for Neighbourhood Investment Services Improvements in Victoria Street, Maltby and so seek approval to proceed with the works subject to Regional Housing Board funding being made available.

ROTHERHAM BOROUGH COUNCIL – REPORT TO MEMBERS
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1.	Meeting:	Delegated Powers – Streetpride and Regeneration and Development
2.	Date:	30th November, 2009
3.	Title:	Customer Care – 1 July to 30 September 2009
4.	Directorate:	Environment and Development Services

5. Summary

The following report details performance statistics for quarter 2 (July-September 09), against the Customer First Charter and suggests recommendations for improvement where necessary.

6. Recommendations

- (i) That the contents of the report be noted.

7. Proposals and Details

This report concentrates on the criterion detailed in the Customer First Charter.

Within the Customer First Charter are 5 minimum standards, each underpinned by a number of targets, these are:

We will answer enquiries professionally and courteously, and will aim to achieve the following response times:

Telephone Calls	Answer within 7 rings
Emails/online requests*	Acknowledge within 1 working day, followed by a full response within 10 working days (complaints will be excluded from this and dealt with separately)*
Letters from customers	Acknowledge within 3 working days, followed by a full written response within 10 working days
Appointments	Maximum waiting time of 5 minutes from agreed time

Complaints	If possible, complaints will be sorted on the spot. If this is not possible, complaints will be responded to in line with the Council's Corporate Complaints Procedure.
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* This excludes "personal" email addresses for individuals

Developments

Self-Monitoring

Self-monitoring of Parking Services and Development Control has been introduced.

Customer Service Excellence

In order to comply with and as part of the Customer Service Excellence Standard, publication of our Customer Charter statistics will have to be made available to members of the general public. This will be introduced via a dedicated Web Page for EDS. This information will also be made available on a quarterly basis in Customer Service Points/Reception Points.

In addition as part of the Improvement Programme for Customer Service Excellence EDS we need to develop Service/Team based reporting on the standards. This will be addressed during the next quarter via the Customer Service Excellence Working Group.

Statistical Information

The Performance and Quality Team are currently reviewing the procedure for producing the statistical information received via this report and will be introducing changes over the next few months.

% of letter from the public acknowledged within 3 working days, target 100%

Service	No.	In Target	%
Asset Management	4	4	100%
Business Unit	0	0	n/a
Culture & Leisure	57	57	100%
Planning & Regeneration	761	718	94.3%
Streetpride *	771	766	99.3%
Totals	1593	1545	97%

* Including letters received by Parking Services

% of letters responded to from the public within 10 working days, target 100%

Service	No.	In Target	%
Asset Management	4	4	100%
Business Unit	0	0	n/a
Culture & Leisure	57	40	70.1%
Planning & Regeneration	761	704	92.5%
Streetpride *	771	768	99.6%
Totals	1593	1516	95.1%

* Including letters to Parking Services.

A system of sending reminders when outstanding letters are approaching the deadline is in place and this is working well and an improvement is evident on previous quarters.

% of telephone calls answered within 7 rings, target 90%

Both internal and external calls are monitored Monday – Friday 8:30am – 5:30pm

Service	%
Asset Management	92.9
Business Unit	97.9
Culture and Leisure	87.3
Planning and Regeneration	95.4
Streetpride	95.2
EDS Overall	93.9%

% was down 0.3% on the last quarter (April – June, 2009), could possibly be due to annual leave being taken in various sections during July and August, 2009. Monitor at end of next quarter.

Recommendations for improvement:

- Staff to ensure calls are diverted to another phone when they are not present
- Staff to ensure that teams are covered Monday – Friday 8:30am – 5:30pm
- Senior Managers to be informed where teams are continually failing to meet target

Appointment maximum waiting time of 5 minutes from agreed time, target 100%

EDS are currently performing at **95%**

Recommendation for improvement:

- Currently statistical information for this area is only available for EDS overall, it is therefore, necessary to amend this information to reflect the performance of each Service Area as is done for the other targets. Reporting in this way will be introduced by quarter 3 and will enable further analysis of problem areas.
- Staff need to be reminded of the importance of receiving visitors promptly and within the 5 minute target set

% of complaints acknowledged and responded to within timescales in the Corporate Complaints procedure, target 100%

All complaints, comments and compliments for Environment and Development Services are monitored through the Siebel system.

% of complaints acknowledged with within timescale:

Service	%
Asset Management	100%
Business Unit	N/A
Culture and Leisure	100%
Planning and Regeneration	100%
Streetpride	100%
EDS Overall	100%

% of complaints dealt with within timescale:

Service	%
Asset Management	100%
Business Unit	N/A
Culture and Leisure	100%
Planning and Regeneration	100%
Streetpride	92%
EDS Overall	96.1%

In addition to the customer care work involved as a result meeting the Customer Charter staff are also involved in Mystery shopping, and customer care training for all new members of staff. Staff will also be involved in the Customer Service Excellence improvement plan which will shortly be launched.

Comparisons with other Directorates

Approved procedure for collation of stats to be discussed at future Corporate Access Group. When agreed this group will be the forum to consider and compare performance. In addition these figures will be added to the quarterly CMT report on Performance.

8. Finance

The main financial issue regarding customer care issues is in respect of the time involved. By improving customer care it should reduce the length of time staff are required to deal with customer complaints.

There may also be a financial implication if a complaint is accepted and compensation is paid.

9. Risks and Uncertainties

There are risks related to reputation and the customer perception of the Authority.

Risks are also present in terms of the accuracy of the performance information reported for answering letters to the public as the accuracy of this information is based on the timely return of data from each service area.

10. Policy and Performance Agenda Implications

Customer Service Excellence
Rotherham Achieving, Rotherham Alive and Rotherham Proud.

11. Background Papers and Consultation

All letters and complaints are logged on Siebel or the Answering Letters from the Public Database

A visitor waiting time log is kept in the Performance and Quality Section.

Orbital reports on answering the telephones are distributed to managers on a monthly basis. A summary spreadsheet of performance on answering telephones is kept in the Performance and Quality Section

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ENVIRONMENT AND DEVELOPMENT SERVICES

Complaints Statistics July 2009 – September 2009 – Appendix A

1. Complaints received by Directorate

	Stage 1		Stage 2		Stage 3		LGO		Totals	
	Qtr.2	09/10 Cum	Qtr.2	09/10 Cum	Qtr.2	09/10 Cum	Qtr.2	09/10 Cum	Qtr.2	09/10 Cum
Asset Management	1	2	0	0	0	0	0	0	1	2
Business Unit	0	0	0	0	0	0	0	0	0	0
Culture & Leisure	6	7	0	0	0	0	0	0	6	7
Planning&Regen.	7	14	2	4	0	1	0	0	9	19
Streetpride	16	28	2	2	0	1	0	0	18	32
Totals	30	38	4	6	0	2	0	0	34	60

2. Complaints received – by category

	Actions of staff		Quality of service		Lack of service		Delay in service		Cost of Service		Lack of information		Other		Totals	
	Qtr.2	09/10 Cum	Qtr.2	09/10 Cum	Qtr.2	09/10 Cum	Qtr.2	09/10 Cum	Qtr.2	09/10 Cum	Qtr.2	09/10 Cum	Qtr.2	09/10 Cum	Qtr.2	Cum
Asset Management	0	1	0	0	1	1	0	0	0	0	0	0	0	0	1	2
Business Unit	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Culture & Leisure	2	2	2	3	2	2	0	0	0	0	0	0	0	0	6	7
Planning & Regeneration	1	3	4	9	4	5	0	1	0	0	0	1	0	0	9	19
Streetpride	5	5	10	17	3	10	0	0	0	0	0	0	0	0	18	32
Totals	8	11	16	29	10	18	0	1	0	0	0	1	0	0	34	60

3. Stage 1 Complaints received by ward

Ward Number	Ward Name	Qtr.2	09/10 Cum
Ward1	Anston and Woodsetts	0	2
Ward 2	Boston Castle	2	6
Ward 3	Brinsworth and Catcliffe	0	0
Ward 4	Dinnington	2	2
Ward 5	Hellaby	8	9
Ward 6	Holderness	1	3
Ward 7	Hooper	0	1
Ward8	Kepple	1	2
Ward 9	Maltby	1	1
Ward 10	Rawmarsh	0	0
Ward 11	Rother Vale	1	1
Ward 12	Rotherham East	1	2
Ward 13	Rotherham West	1	1
Ward 14	Silverwood	1	4
Ward 15	Sitwell	5	5
Ward 16	Swinton	3	5
Ward 17	Valley	2	2
Ward 18	Wales	0	0
Ward 19	Wath	0	1
Ward 20	Wickersley	0	0
Ward 21	Wingfield	1	1
Outside Rotherham		4	8
Totals		34	56

4. Complaints closed by programme area– Overall Numbers

	Stage 1							
	Closed		Closed upheld		Closed partially upheld		Totals	
	Qtr.2	09/10 Cum	Qtr.2	09/10 Cum	Qtr.2	09/10 Cum	Qtr.2	09/10 Cum
Asset Management	0	1	0	0	1	1	1	2
Business Unit	0	0	0	0	0	0	0	0
Culture & Leisure	5	5	0	0	1	2	6	7
Planning & Regeneration	7	9	0	1	1	4	8	14
Streetpride	11	16	0	3	4	8	15	27
Totals	22	30	0	4	7	15	30	50

	Stage 2							
	Closed		Closed upheld		Closed partially upheld		Totals	
	Qtr.2	09/10 Cum	Qtr.2	09/10 Cum	Qtr.2	09/10 Cum	Qtr.2	09/10 Cum
Asset Management	0	0	0	0	0	0	0	0
Business Unit	0	0	0	0	0	0	0	0
Culture & Leisure	0	0	0	0	0	0	0	0
Planning & Regeneration	2	3	0	0	0	0	2	4
Streetpride	2	2	0	0	0	1	2	3
Totals	4	5	0	0	0	1	4	7

	Stage 3							
	Closed		Closed upheld		Closed partially upheld		Totals	
	Qtr.2	09/10 Cum	Qtr.2	09/10 Cum	Qtr.2	09/10 Cum	Qtr.2	09/10 Cum
Asset Management	0	0	0	0	0	0	0	0
Business Unit	0	0	0	0	0	0	0	0
Culture & Leisure	0	0	0	0	0	0	0	0
Planning & Regeneration	0	0	0	0	0	1	0	1
Streetpride	0	0	0	0	0	0	0	2
Totals	0	0	0	0	0	0	0	3

5. **Complaints dealt with within complaint procedure timescales**

	Stage 1		Stage 2		Stage 3		Totals	
	Qtr.2	09/10 Cum	Qtr.2	09/10 Cum	Qtr.2	09/10 Cum	Qtr.2	09/10 Cum
Asset Management	1 of 1	2 of 2	0 of 0	0 of 0	0 of 0	0 of 0	2 of 2	2 of 2
Business Unit	0 of 0	0 of 0	0 of 0	0 of 0	0 of 0	0 of 0	0 of 0	0 of 0
Culture and Leisure	6 of 6	7 of 7	0 of 0	0 of 0	0 of 0	0 of 0	6 of 6	7 of 7
Planning & Regeneration	7 of 7	14 of 14	2 of 2	4 of 4	0 of 0	1 of 1	9 of 9	19 of 19
Streetpride	15 of 16	26 of 28	2 of 2	2 of 2	0 of 0	2 of 2	17 of 18	30 of 32
Totals	29 of 30	49 of 51	4 of 4	6 of 6	0 of 0	3 of 3	33 of 34	58 of 60

6. Local Government Ombudsman Requests, percentage of complaints closed within the 28 day target.

	Closed – awaiting clarification		Maladministration with injustice		Local settlement		Maladministration		No maladministration		Ombudsman discontinuing		Outside jurisdiction		Performance	
	Qtr.2	09/10 Cum	Qtr.2	09/10 Cum	Qtr.2	09/10 Cum	Qtr.2	09/10 Cum	Qtr.2	09/10 Cum	Qtr.2	09/10 Cum	Qtr.2	09/10 Cum	Qtr.2	09/10 Cum
Asset Management	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Business Unit	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Culture and Leisure	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Planning & Regeneration	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Streetpride	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Totals	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0

Key Service Improvements from Complaints

Service improvements resulting from complaints July 2009 – September 2009

Directorate	Issue	Recommendation	Action
Streetpride Drainage Team	Confusing wording on web-site in relation to blocked gullies	Web-site amended, Drainage booklets amended and procedure for logging blocked gullies reviewed so all reports are received via Connect	All recommendations implemented
Culture & Leisure	Slippery Surface at Clifton Park Water Play Area	Meeting to take place with the Designer and Contractor to identify new surface treatments that could help to overcome the situation	Meeting has taken place and the existing surface is to be removed during the next month and then samples of the new surface will be tested.

Streetpride Drainage Team	Issuing of Legal Notice under Building Act 1984 S.59	Covering Letter to be introduced which accompanies future Legal Notices	Covering Letter introduced
Streetpride Waste Management Team	Bins being emptied and not being put back in the correct spot causing obstructions to driveways etc.	Staff reminded of procedure for relocating bins once emptied	Crews reminded of obligation to replace bins in location left by residents and no obstructions to paths or driveways to be caused.

ROTHERHAM BOROUGH COUNCIL – REPORT TO MEMBERS
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1.	Meeting:	Joint Delegated Powers Meeting Regeneration and Development Services and Streetpride
2.	Date:	30 November 2009
3.	Title:	Performance Indicators, second quarter results 1 April to 30 September 2009/2010
4.	Directorate:	Environment and Development Services

5. Summary

To ensure continuous improvement of its services, the Council operates a quarterly system of reporting its performance indicators and these have been set with agreed targets and priorities of the Community, Members and Senior Managers.

This report outlines the performance results up to the second quarter of the year 2009/2010. The report focuses on indicators affected by the following issues:-

- Performance measures in the EDS suite of performance indicators
- Performance indicators that have not reached their target setting
- Performance clinics
- All England upper quartile comparisons 2007/2008
- PriceWaterhouse Coopers upper quartile comparisons 2008/2009
- The New Performance Framework – *Single Set of National Indicators, out of 198 indicators EDS indicators are identified in this report. Local Area Agreement (LAA) indicators for which EDS is responsible have also been identified.*
- Equalities report
- Risk Management report.

6. Recommendations

It is resolved that:-

- a) **The Cabinet Member and advisor consider EDS performance results.**
- b) **The performance indicator second quarter results for 2009/2010 are noted.**
- c) **That the Councils position in comparison with the Audit Commission 2007/2008 All England upper quartile results is noted.**

7. Proposals and Details

The programme area approach to quarterly reporting is to focus attention on performance indicators that have failed to meet their target.

The report consists of:-

- a) A main report containing the EDS suite of performance indicators.
- b) An exception report identifying performance indicators that require attention entitled Performance News and First Quarter kpi Summary 2009/2010.
- c) The EDS Directorate Management Team aim to improve the **red** indicators contained in the exception report.
- d) The new set of National Performance Indicators.

8. Finance

Financial support for the performance measures comes from set budgets, Local Transport Plan (LTP), Pathfinder, Yorkshire Forward, National Lottery, European Structural Fund, European Regional Development Fund, Housing Pathfinders, LAA performance indicators, Local Land Charge Searches and Planning Applications. A small percentage of indicators attract incoming subscriptions. Indicators requiring financial support have been identified in the exception report.

The Local Area Agreement (LAA) attracts £2m for a three year agreement.

9. Risks and Uncertainties

Performance Management is a key driver in the effective delivery and provision of services. It also supports the aims of the Comprehensive Area Assessment (CAA) framework and will feature in the November assessment this year.

- Financial support plays a major part in ensuring that indicators achieve their targets.
- From April 2008 those indicators in the National Indicator Set (NIS) for which EDS has assumed responsibility have been integrated into the directorate, this also applies to the Local Area Agreement (LAA) indicators, they will be the means through which Authorities and their partners will be assessed by central government.
- The Comprehensive Area Assessment (CAA) took over from the CPA on the 1 April 2009 and will be assessed in the autumn of 2009.

10. Policy and Performance Agenda Implications

Links to:-

- The Councils Golden Thread
- Political Priorities (Councils themes)
- Community Plan
- The Year ahead Statement 2009/2010 (Shaping The Future)
- Local Area Agreement – the new LAA absorbs up to 35 indicators from the National Indicator Set.
- Service Plans

11. Background Papers and Consultation

Report includes:

Appendix A, the second quarter results of the EDS suite of performance indicators
Appendix B, the second quarter performance indicator summary report (Performance
News and Second Quarter kpi Summary 2009/2010)

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Environment and Development Services Performance Indicators 2009/2010 Q2 Appendix A

Indicator number	Indicator title	BV Theme	Officer Responsible	Description	Top Quartile 08/09	08/09 Actual or baseline	Quarter 1	Quarter 2	Quarter 3	Quarter 4	cumulative	Year End Target	Outturn Projected	Target Y/N	Rating	Comments
National Indicator Set																
CSPI 51	Active borrowers as a percentage of population	Alive	Elenore Fisher	Measures the number of Library users borrowing at least one item during the 12 months to 31st March as a % of the local resident population .	N/A	18.67%	9.50%	12.63%			12.63%	19%	19%	Yes	☺	We have improved on the percentage for the second quarter last year (11.69%), so this is another very encouraging snapshot and continues the trend set in the first quarter. If this pattern continues throughout the year, then we should reach or even exceed our year end target of 19%.
NI 8	Adult Participation in Sport	Alive	Steve Hallsworth	Measures the % of adults participating in at least 30 minutes moderate intensity sport and active recreation on three or more days a week. This includes walking.	23.2% Price Waterhouse Coopers (PWC)	19%						20%	20%	Yes	☺	This indicator is reported annually via the the Sport England / MORI Active People telephone survey of a sample of 500 residents in each Local Authority Area. The Price Waterhouse Cooper Benchmarking analysis of the 2008 survey placed Rotherham's performance against this indicator below the median position compared with other participating authorities. Overall, Rotherham's performance in 2008 was below the national average of 21.7% recorded by the Active People Survey. The 2009 result will be published in early December. In the meantime, close analysis of 2008 survey data will inform the preliminary stages of the Leisure and Green Spaces Service Planning and Team Action Plan process for 2010 - 2011. It must be noted, however, that this indicator is concerned with participation in a wide range of activities many of which are not delivered directly via Council services or on Council premises. Direct performance management of this indicator is therefore extremely challenging.
NI 9	Use of Public Libraries	Alive	Elenore Fisher Bernard Murphy	Measures the % of the adult (aged 16 plus) population who say they have used their public library service during the last 12 months.	51.59% PWC	43.5%						45%	45%	Yes	☺	Indicators NI 9 - NI 11 are concerned with usage of various cultural facilities and engagement in the arts. They are reported annually via the national Active People Survey (see NI 8 above). The Price Waterhouse Cooper Benchmarking analysis of the 2008 outturns placed Rotherham's performance against these indicators either below the median or in the lower quartile compared with other participating authorities. Nationally, performance against each of these indicators was below the 2008 national average recorded by the Active People Survey which was 48.8% for Libraries, 53.2% for Museums and 44.6% for Engagement in the Arts. The 2009 results will be published in early December. In the meantime, analysis of 2008 survey data will seek to identify factors influencing local levels of participation and will inform the preliminary stages of the Cultural Services Service Planning and Team Action Plan process for 2010 - 2011. It should be noted, however, that direct performance management of these indicators, which are measured via an external survey of a random sample of 500 residents, is extremely challenging.
NI 10	Visits to Museums and Galleries	Alive	Elenore Fisher	Measures the % of the adult population who say they have attended a museum or art gallery in the local area at least once in the preceding 12 months	56.2% PWC	43.8%						45%	45%	Yes	☺	
NI 11	Engagement in the Arts	Alive	Elenore Fisher	Measures the % of the adult (aged 16 plus) population that have engaged in the arts at least three times in the past 12 months. Can include attending a theatre or playing a musical instrument at home.	49.2% PWC	33.6%						35%	35%	Yes	☺	
NI 37	Awareness of civil protection arrangements in the local area	Safe	Ian Smith Alan Matthews	The building of front line respondents capabilities to effectively plan for and respond to emergencies (Place Survey)		15%						N/A		Yes	☺	The Emergency Planning Trailer with staff was sited in Clifton Park for the public to view and find out about emergency planning during the six weeks holidays. In addition the trailer was sited and staffed for the full weekend at the Rotherham Show; a very successful emergency planning quiz took place during the event. Further presentations have taken place to vulnerable groups within the borough.
NI 47	People killed or seriously injured in road traffic accidents for Rotherham	Safe	Ken Wheat Stuart Savage	A preventative approach will be taken to minimise crime , accidents and hazards: and further strengthen resilience and thus safeguard all Rotherham citizens.	1.1% PWC	-1.0%						1.9% 2009	1.9%	Yes		Annual result
NI 47	People killed or seriously injured in road traffic accidents Local Area Agreement (LAA)	Safe	Ken Wheat Stuart Savage	A preventative approach will be taken to minimise crime , accidents and hazards: and further strengthen resilience and thus safeguard all Rotherham citizens.		585	130	113			243	619 2009	619	Yes		The All KSI target for South Yorkshire was met in 2008 based on the 3 year moving average. The provisional results from quarters 1 and 2 indicate that we are also on course to meet the target for 2009.
NI 48	Children killed or seriously injured in road traffic accidents for Rotherham	Safe	Ken Wheat Stuart Savage	To measure the number of children aged under 16 years KSI in road traffic accidents.	0% PWC	11.8%						6.3% 2009	6.3%	Yes		Annual result

Environment and Development Services Performance Indicators 2009/2010 Q2 Appendix A

Indicator number	Indicator title	BV Theme	Officer Responsible	Description	Top Quartile 08/09	08/09 Actual or baseline	Quarter 1	Quarter 2	Quarter 3	Quarter 4	cumulative	Year End Target	Outturn Projected	Target Y/N	Rating	Comments
NI 48	Children killed or seriously injured in road traffic accidents	Safe	Ken Wheat Stuart Savage	To measure the number of children aged under 16 years KSI in road traffic accidents.		13	0	5			5	15 2009	15	Yes		The Rotherham child KSI target for 2008 was met based on the 3 year moving average. The provisional results for the first two quarters of 2009 are encouraging and if results for subsequent quarters remain at a similar level the target for 2009 should be met.
NI 57	Children and young people's participation in high-quality PE and sport LAA	Alive	Steve Hallsworth	Measures the % of 5-16 year olds doing 2 hours of high quality physical education and sport and the % of all 16-19 year olds participating in 3 hours of sport each week.	N/A	78%						81%	81%	Yes	😊	Performance is based on the results of a Government led schools survey completed annually during Summer term and reported during the autumn. Performance is managed by the local Schools Partnerships with Council input via the Continuing Professional Development Programme for Teaching PE in Schools co-ordinated by the Sport Development Team. The local Schools Partnerships own projections indicate performance above the target of 81% but outturns cannot be officially confirmed until the results are released during late October 2009. This indicator is not included in the current PCW Benchmarking analysis.
NI 151	Overall employment rate LAA	Achieving	Simeon Leach Neil Rainsforth	Maximise employment opportunities for all by supporting disadvantaged people into work.	78.74% PWC	71.80% June 08	71.20%	70.40%			70.40%	72.00%	69.00%	No	😞	Annual Population Survey from the ONS - data is usually released 7/8 months in arrears. Rotherham is showing an employment rate 3.8% below the national average for the quarter ended December 2008. (70.4% against GB average of 74.2%). LAA target is for an increase of 1.0% in employment rate by 2011 (0.5% to 72.0% for 09/10). Claimant count rate is now starting to rise appreciably as a result of the economic downturn and this is now starting to impact on the employment rate which is likely to worsen over the coming quarters. GOYH have agreed to review the reward target for this indicator in early 2010 in light of the impact of the recession on the economy.
NI 152	Working age people claiming out of work benefit LAA	Achieving	Simeon Leach Neil Rainsforth	Maximise employment opportunities for all by supporting disadvantaged people into work.	8.92% PWC	14.30% Data for year to May 08	14.40%	14.70%			14.70%	13.90%	16.00%	No	😞	LAA target for drop of 0.4% over the year - DWP benefit data (for year to November 2008) shows a rise of 0.3% to 14.7% over the last year, and 0.3% increase on last quarter. 2009/10 to reduce to 13.9% and 2010/11 to reduce to 13.4%. Recent large rises in jobless claimants due to the national recession will make this target impossible to achieve over the coming quarters. GOYH have agreed to review the reward target for this indicator in early 2010 in light of the impact of the recession on the economy.
NI 153	Working age people claiming out of work benefits in the worst performing neighbourhoods	Achieving	Simeon Leach Neil Rainsforth	This indicator will measure the progress on reducing concentrations of worklessness within the LAA.	26.4% PWC	27.40% Data for year to May 08	27.40%	27.80%			27.80%	28.00%	29.00%	Yes	😊	Same measure as NI 152 but for most deprived SOAs. Rise from May08 baseline by 0.4% (DWP benefit data for year to May 2008) and a rise of 0.4% in last quarter (to November 2008). Rises in jobless claimants due to recession / rising unemployment will affect performance on this indicator as per NI152. 2009/10 target of 28.0% recognises difficult economic conditions with 2010/11 target of reducing to 25.2%.
NI 154	Net additional homes provided LAA	Achieving	Nick Ward Andy Duncan	The number of new homes built, taking into account homes lost through demolitions.	1400.5 PWC	588	115	55			170	450	340	No	😞	The rate of completions has fallen sharply due to market conditions, and reflect low levels of new planning permissions being sought and low numbers of new dwellings being started in the last year or so. Market conditions are a major factor with this indicator, but work is being carried out with industry partners to encourage development on a number of new sites. Work is also underway to ensure that the supply of ready to developed sites is identified, to ensure an adequate supply for when the market picks up.
BV109a NI157	Planning Applications: Major Applications	Planning	Bronwen Peace Nigel Hancock	Percentage of major applications determined within 13 weeks.	79.10%	73.13%	69.23%	94.12%			94.12%	76.00%	76.00%	Yes	😊	Exceptional performance within top quartile

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Indicator number	Indicator title	BV Theme	Officer Responsible	Description	Top Quartile 08/09	08/09 Actual or baseline	Quarter 1	Quarter 2	Quarter 3	Quarter 4	cumulative	Year End Target	Outturn Projected	Target Y/N	Rating	Comments
BV109b NI157	Planning Applications: Minor applications	Planning	Bronwen Peace Nigel Hancock	Percentage of minor applications determined within 8 weeks.	83.70%	81.97%	94.68%	90.53%			90.53%	84.00%	84.00%	Yes	😊	Exceptional performance within top quartile
BV109c NI157	Planning Applications: 'Other' applications	Planning	Bronwen Peace Nigel Hancock	Percentage of 'other' applications determined within 8 weeks.	91.80%	93.63%	95.08%	95.34%			95.34%	94.00%	94.00%	Yes	😊	Exceptional performance within top quartile
NI 159	Supply of ready to develop housing sites	Achieving	Andy Duncan Nick ward	Planning Policy Statement 3 requires LPA's to maintain a 5 year supply of deliverable sites for housing through their LDF. Requirement to monitor through the Annual Monitoring Reports (AMR).		80.34%	81.51%	87.01%			87.01%	100%	100%	No	😞	Please note that the Strategic Housing Land Availability Assessment is not complete and this figure represents overall supply rather than a "deliverable 5 year supply". This figure is provisional and will not meet the requirements of the guidance until the Strategic Housing Land Availability Assessment (SHLAA) is completed, at which time the figure will fall considerably. The production of the SHLAA is a pre-requisite to servicing this indicator and the production of the LDF. The production of the LDF and the SHLAA are interdependent and it is important that both are adequately resourced.
NI 166	Average earnings of employees in the area	Achieving	Simeon Leach Neil Rainsforth	Earnings per job is a suitable proxy i.e. measurement of earnings allows all LA's to monitor a rough proxy of productivity . Used with the employment rate this indicator allows LA's to make a broad assessment of economic output.	£483.78 PWC	£420.0						£435		Yes	😊	Median gross weekly pay for full-time employees on a workplace basis. Taken from latest Annual Survey of Hours and Earnings (ASHE) survey - it must be noted that there can be large fluctuations year on year due to sample sizes used . Revised targets going forward of £435 for 09/10 then £447 & £460 in following years. Next survey results due November 2009.
NI 167	Congestion - average journey time per mile during the morning peak LAA	Achieving	Ken Wheat Ian Ashmore	Co-ordinate innovation partnerships to improve sustainable infrastructure , address and adapt to climate change.	3.78 mins	4 min 0.9 sec's						4 min 38 sec's	4 min 38 sec's	Yes	😊	All four SY LSP's have established the sub-regional target in their respective LAA's. Draft 2008/09 results are anticipated in November 2009.
BV223 NI168	Condition of Principal Roads LAA	Transport	Bob Stock David Cooper	Percentage of the authority principal road network where structural maintenance should be considered. SCANNER	3.0%	5.0%	N/A	N/A				4.0%	4.0%	Yes	😊	Annual survey
BV224a NI169	Condition of Non-Principal Classified Roads	Transport	Bob Stock David Cooper	Percentage of the non-principal classified road network where maintenance should be considered. SCANNER	5.00%	8.00%	N/A	N/A				8.00%	8.00%	Yes	😊	Annual survey
NI 170	Previously developed land that has been vacant or derelict for more that 5 years	Proud	Andy Duncan Scott Thurlby	To gauge the success of LA's in facilitating the re-use of brownfield land as a contribution to regeneration and economic growth.	0.66% PWC	2.75%	2.75%	2.6%				3.75%	3.75%	Yes	😊	The new NI170 return figure now stands at 2.06% for vacant and derelict land (based on the 2008/09 National Land Use Database NLUD return) On target
NI 171	New business registration rate LAA	Achieving	Simeon Leach Neil Rainsforth	Promote business start ups, growth and inward investment.	59.48 PWC	40.3						40.8	<40.8	No	😞	Formerly VAT registrations this now uses new dataset to also include PAYE with a revised baseline/targets (measured per 10,000 adult population released end of each year - 2007data released Dec 08). LAA targets set at 40.8, 41.2, 41.5 for the next three years.
NI 172	Percentage of small businesses in the area showing growth	Achieving	Simeon Leach Neil Rainsforth Tim O'Connell	To show the strength of the small business sector by monitoring employment growth within existing businesses.	13.59% PWC	13.80%						12.00%	<12.00%	No	😞	This is a new indicator requiring access to the Inter-departmental business register (IDBR) - baseline data released for increases between 2006-07 to give 08/09 actual figure of 13.8%. Given the impact of the recession, the number of companies showing employment growth is likely to be much reduced in the short/medium term. Targets over next 3 years set at 12%, 13.5% and 15%.
NI 173	People falling out of work and on incapacity benefit	Achieving	Simeon Leach Neil Rainsforth	DWP, DH and HSE, seeks to improve the health of working age people and ensure that people with health conditions or disabilities are able to enter, remain or quickly return to work.	0.44% PWC	2.60%	2.70%					2.80%	<2.8%	No	😞	Data is taken from the DWP 'on-flows' database - 2.6% 08/09 relates to May 08 data. First quarter increase of 0.1% but flows data not yet released / available from DWP (due to change in ESA benefit?) . Given current difficult conditions in the labour market a target of 2.8% set for 2009/10 and reduction to 2.6% for 2010/11.

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Indicator number	Indicator title	BV Theme	Officer Responsible	Description	Top Quartile 08/09	08/09 Actual or baseline	Quarter 1	Quarter 2	Quarter 3	Quarter 4	cumulative	Year End Target	Outturn Projected	Target Y/N	Rating	Comments
NI 174	Skills gap in the current workforce reported by employers	Achieving	Simeon Leach Neil Rainsforth	Skills gaps exist where employers report having employees who are not fully proficient at their job. The indicator helps understand whether employers skills needs are being met, and is directly related to economic development in which LA's have an important role.	14% PWC	16.71%						20.00%	20.00%	Yes	😊	Survey based data from Learning Skills Council (LSC) (expected to be run every two years) - 2005 original baseline data 29.2%, latest 2007 data giving 08/09 baseline of 16.7% showed a large drop. Doubt over reliability / sample sizes used in this survey - 2009 survey results due in April 2010?
NI 175	Access to services and facilities by public transport, walking and cycling	Achieving	Ken Wheat Paul Gibson SYPT	This indicator measures access to selected core services and facilities by individuals via non-private modes of transport, which may include, but is not limited to: public transport, demand responsive transport, walking and cycling.	96.63% PWC	99.5% Access to local centres						98.7%	98.7%	Yes	😊	Annual survey
NI 176	Working age people with access to employment by public transport (and other specified modes)	Achieving	Ken Wheat Paul Gibson SYPT	Indicator measures the % of people of working age living within the catchment area of a location with more than 500 jobs by public transport , demand responsive transport and/or walking.	87.36% PWC	81% for SY								Yes	😊	Annual survey
NI 177	Local bus and light rail passenger journeys originating in the authority area	Achieving	Ken Wheat Paul Gibson SYPT	All passengers travelling on registered local bus services and light rail services should be counted. This includes all travelling on school bus services available to the public, and passengers travelling on flexibly routed bus services other than Dial-a- Ride services.	27.125m PWC	133.2m						135,600,000	135,600,000	Yes	😊	Annual survey
NI 178	Bus services running on time	Achieving	Ken Wheat SYPT Ian Ashmore Richard Baker	Bus punctuality - defined as keeping public service buses on their scheduled bus departure times. This indicator is measure in two different ways % of non-frequent buses on time and the average excess waiting time for frequent services.	85.08% PWC	77% non frequent ser 1.50mins frequent ser						76% 1.69mins	76% 1.69mins	Yes	😊	Annual survey
NI 185	CO2 reduction from operations including buildings and transport LAA	Achieving	David Rhodes Steve Cope	Co-ordinate innovation partnerships in order to improve sustainable infrastructure, mitigate and adapt to climate change.	466272 PWC	46,624,237 kg CO2	No quarter reports - annual submission on 31 July	No quarter reports - annual submission on 31 July	No quarter reports - annual submission on 31 July			2% less	2% less	Yes	😊	Resource requirements raised through Chief Execs/Financial Services to achieve the reduction target have not been provided.
NI 186	Per capita reduction in CO2	Safe	TBA	The indicator will rely on centrally produced statistics to measure end user CO2 emissions in the Local Area from: Business and public sector - Domestic housing - Road transport.	1.4 PWC	2,067 kt CO2 2005								Yes	😊	2005 was the baseline year for CO2 emissions in which Rotherham was high against other Metropolitan councils (2,067 kt CO2) i.e. 8.2t/head pop. However 2006 the figure reduced to 1,798 kt CO2 i.e. 7.1t/head pop, this represents a 15.5% reduction 2005. Ref: Defra website www.defra.gov.uk/environment/localgovindicators/ni186.htm
NI 188	Planning to adapt climate change	Achieving	David Edwards Phil Turnidge TBA	To ensure LA preparedness to manage risks to service delivery, the public, local infrastructure , business and natural environment from climate change.	1 PWC	0	0				0	1	1	Yes	😊	Compliance with the tasks set out in the definition is from 0 to 1, we registered level 0 in 08/09 with Defra and we are aiming to declare level 1 this year.
NI 189	Flood and coastal erosion risk management	Safe	Phil Turnidge Alan Bamforth	Flooding - Environment Agency	100%	3 targets met	3				3	6 targets	6	Yes	😊	We are working with the Environment Agency and other partners to achieve the 6 set targets for this year.
NI 191	Residual household waste per household	Achieving	Adrian Gabriel John Bell	Number of kilograms of residual household waste collected per household	589 PWC	543	148	294			294	471	588	No	😞	Figure is an estimate. Performance is significantly worse than the control target (237). The Environment Agency are still unable to verify that the biomass output from the Sterecycle process can count as being recycled & therefore has to be counted as residual waste. Even without excluding "Sterefibre" from the residual total, this is top quartile performance. When the EA accept that this material can be used for landfill restoration, this indicator will return to being on course to achieve the year end target (2nd. quarter figure would be 233).

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Indicator number	Indicator title	BV Theme	Officer Responsible	Description	Top Quartile 08/09	08/09 Actual or baseline	Quarter 1	Quarter 2	Quarter 3	Quarter 4	cumulative	Year End Target	Outturn Projected	Target Y/N	Rating	Comments
NI 192	Percentage of household waste sent for reuse, recycling and composting	Achieving	Adrian Gabriel John Bell	The percentage of household waste arisings which have been sent by the authority for reuse, recycling, composting or anaerobic digestion	41.499% PWC	47.37%	48.22%	47.84%			47.84%	53.80%	42.76%	No	☹️	Figure is an estimate. The 2nd. quarter figure is better than quarter 2 last year, but worse than the control target (57.44%). Recycling from the H.W.R.Cs. continues to be higher than forecast (even though Warren Vale was closed for improvement works for almost the entire 2nd. quarter). Kerbside paper collection tonnage continues to be slightly ahead of forecast. However, as last quarter, the problem of not being able to record the biomass output from the Sterecycle process as recycling (see above), means performance is far lower than forecast. Even without including "Stere fibre" in the recycling total, this is very close to top quartile performance. With the Sterecycle output accepted in the recycling performance, this indicator would be at 58.73% for the 2nd. quarter.
NI 193	Percentage of municipal waste landfilled	Achieving	Adrian Gabriel John Bell	The percentage of municipal waste which is sent to landfill	64.04% PWC	44.10%	28.66%	27.11%			27.11%	29.81%	29.44%	Yes	😊	Figure is an estimate. The 2nd. quarter figure is better than the control target (27.69%). The "Stere fibre" referred to above is currently being stockpiled awaiting the Environment Agency's acceptance that this material can be used for landfill restoration. If "Stere fibre" cannot, ultimately, be claimed as recycling then this material may have to be landfilled, in which case this indicator would suffer dramatically. As it stands, however, this is top quartile performance which is projected to improve on the year-end target.
NI 194	Level of air quality - Reduction in NOX and primary PM10 through authority estates and operations	Achieving	Ian Smith Craig Simpson David Rhodes Paul Maplethorpe TBA	LA is required to calculate emissions from analysis of the energy and fuel use in their relevant buildings and transport, including where these services have been outsourced. The aim of this indicator is to identify authorities that are proactive in minimising air pollution emissions from their estates and operations		87,574 kg NOX & 2,895 kg PM10	No quarter reports - annual submission on 31 July	No quarter reports - annual submission on 31 July	No quarter reports - annual submission on 31 July							Resource requirements raised through Chief Execs/Financial Services to achieve the reduction target have not been provided.
NI 195a	Improve street and environmental cleanliness (levels of graffiti, litter, detritus and fly posting)	Achieving	Andy Shaw Andy Roddis	Litter	3.98% PWC	9.60%	N/A	6.70%			6.70%	7%	7%	Yes	😊	On target
NI 195b	Improve street and environmental cleanliness (levels of graffiti, litter, detritus and fly posting)	Achieving	Andy Shaw Andy Roddis	Detritus	6.5% PWC	15.60%	N/A	14.00%			14.00%	15%	15%	Yes	😊	On target
Former LAA Stretch target	Graffiti	Achieving	Andy Shaw Andy Roddis	Graffiti - LAA Stretch Target 2008/09 = 921 and ensure that no more than 921 incidents of graffiti occur per year to 2010/11. Baseline 1535	0.00%	615	137	204			341	921	921	Yes	😊	On target
NI 195c	Improve street and environmental cleanliness (levels of graffiti, litter, detritus and fly posting) LAA	Achieving	Andy Shaw Andy Roddis	Graffiti	2.00%	1.4%	N/A	1.50%			1.50%	2.0%	2.0%	Yes	😊	On target
NI 195d	Improve street and environmental cleanliness (levels of graffiti, litter, detritus and fly posting)	Achieving	Andy Shaw Andy Roddis	Fly posting	0.0%	0	N/A	0%			0%	0%	0%	Yes	😊	On target
NI 196	Improved street and environmental cleanliness - fly tipping	Achieving	Andy Shaw Andy Roddis	Fly tipping	2 PWC	3 - Not Effective	1 - Very Effective	Not effective - 3			Not effective 3	4 - Poor	4 - Poor	Yes	😊	Inspections are up but fly tipping incidents have also increased. This indicator provides a year on year comparison however last year was a LAA year.
LAA Stretch target	Improved street and environmental cleanliness - fly tipping LAA	Achieving	Andy Shaw Andy Roddis	Fly tipping - Target 11,725 cumulative over 3 years. Baseline is 4188 per year	N/A	3020	702	880			1582	3908	3908	Yes	😊	On target

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Indicator number	Indicator title	BV Theme	Officer Responsible	Description	Top Quartile 08/09	08/09 Actual or baseline	Quarter 1	Quarter 2	Quarter 3	Quarter 4	cumulative	Year End Target	Outturn Projected	Target Y/N	Rating	Comments
NI 197	Improve local biodiversity - active management of local sites	Alive	Steve Hallsworth Carolyn Barber Phil Gill	Measures the proportion of Local Sites where positive conservation management has been or is being implemented	41.79% PWC	17%	17%				17%	20%	22%	Yes	😊	The Rotherham Wildlife System established during 2008 identified 96 'local sites' of which 16 (17%) had been under positive conservation management in the 5 years prior to 31st March 2009. The target of 20% set for 09/10 was based on a projected additional 3 sites under positive conservation management by March 31st 2010. It is now possible that plans will be in place at an additional 5 sites by 31st March 2010 bringing performance above target to 22%. This will represent new plans in place at Forgemasters Tip, Kilmhurst Ings, Catcliffe Flash, Firsby Reservoirs and Whiston Meadows. The PCW Benchmarking service placed Rotherham's performance against this indicator in the Lower Quartile. Key influences on local performance include resource levels and the challenges faced creating plans for the 69% of Rotherham sites in private ownership. This indicator is reported annually based on the position at 31st March.
NI 198	Children travelling to school mode of transport usually used	Safe	Ken Wheat Paul Gibson	C&YPS collected the data Debora Johnson	5 -10 = 25.23% 11 -16 = 12.63% PWC							24.50%		No	😞	2008/09 data age 5 -15 - car/taxi/van 25% - car chare 2.55 - public transport 14.85 - walking 56.9% - cycling 0.3% - other 0.6% Therefore the aim is to reduce the percentage of children travelling by car. in 2009 24.97% travelled by ca/taxi/van (by car/taxi/van 06/07 = 25.9% and 07/08 = 24.1%)
NI 199	% of children and young people satisfied with parks and play areas	Alive	Steve Hallsworth Peter Cunningham	Measures the % of children and young people satisfied with parks and play areas. The full definition of this PI not yet published.	49.85% PWC	40%						40.2%	40.2%	Yes	😊	The annual outturn is based on responses to a specific question included in the annual Ofsted TellUs survey of school children. The next TellUs survey will be completed during October 2009 and will report during January 2010. The PCW benchmarking analysis placed Rotherham's 2008 performance against this indicator below the Median. It is hoped that recent investments in local Play Areas (e.g. Pathfinder) will have a positive impact on the 2009 survey and an improved position overall.
AC 2	Number of new start up businesses LAA 2006-2009	Achieving	Simeon Leach Dean Hughes	Promote business start ups growth and inward investment.		238						218	238	Yes	😊	Met target 100% - £681,548.00 claim for reward grant
AC3	Number of incapacity benefit claimants entering into sustained employment (i) LAA 2006-2009	Achieving	Simeon Leach Peter Butters	Maximise employment opportunities for all by supporting disadvantaged people into work. By march 09 there will be 143 more people in work from our poorest wards and not claiming incapacity benefit.		20						143	100	Yes	😊	Achieved 62% of the target therefore £295,538,51 claim for reward grant.
AC3	Number of incapacity benefit claimants entering into sustained employment (ii) LAA 2006-2009	Achieving	Simeon Leach Peter Butters	Maximise employment opportunities for all by supporting disadvantaged people into work. By march 09 there will be 73 more people in work from our poorest wards and not claiming incapacity benefit.		24						87	54	Yes	😊	Combined with above
BV099a (i)	Road Accident Casualties: SKI all people	Transport	Stuart Savage	Number of People killed or seriously injured (KSI) in road traffic collisions.	78.50	97	29	10			29	2009 100	100	Yes	😊	The All KSI target for 2008 was met with an outturn figure of 97 against a target of 104 . The provisional results for the first two quarters of 2008 are encouraging and show that we are on course to meet the target for 2009
BV099b (i)	Road Accident Casualties: KSI children	Transport	Stuart Savage	Number of children (aged under 16 years) killed or seriously injured (KSI) in road traffic collisions.	9.00	13	0	5			5	2009 15	15	Yes	😊	The child KSI target for 2008 was met with an outturn figure of 13 against a target of 16. The provisional results for the first two quarters of 2009 are encouraging and if results for subsequent quarters remain at a similar level the target for 2009 should be met.
BV099c (i)	Road Accident Casualties: Slight Injuries	Transport	Stuart Savage	Number of people slightly injured in road traffic collisions.	654.60	1089	270	208			478	2009 1164	1164	Yes	😊	The slight target for 2008 was met with an outturn figure of 1083 being achieved against a target of 1175. The provisional results for the first two quarters of 2009 are encouraging and if results for subsequent quarters remain at a similar level the target for 2009 should be met.
BV100	Temporary Road Closures	Transport	Andrew Rowley	Number of days of temporary traffic controls, or road closure, on traffic sensitive roads, caused by road works, per km of traffic sensitive road.	0.10	0.00	0.00				0.00	0.02	0.02	Yes	😊	On target

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BV106	New Homes on Previously Developed Land	Planning	Nick Ward	Percentage of new homes built on previously developed land.	96.40%	80.08%	90.55%	60.23%			78.14%	65.00%	80.00%	Yes	😊	Cabinet approved that recommended a policy of having a presumption against the granting of planning permission for residential development on "Greenfield" land. By removing the option of developing on Greenfield sites, the presumption against greenfield development, along with previous controls on the release of greenfield sites, has increased the PDL or "Brownfield" percentage. This, however, has been at the expense of the overall completion rate, which we must maintain over the long term. Government guidance in the form of PPS3 and recent increases in the housing requirement set in the Regional Spatial Strategy led to the removal of the "moratorium" earlier this year. this will increase potential housing land supply but is likely to result in the dropping off of performance in terms of "brownfield" completions in the future.
BV156	Buildings Accessible to People with a Disability	Corporate Health	Stuart Carr	The Percentage of Authority buildings open to the public in which all public areas are suitable for, and accessible to, disabled people.	84.70%	86.08%	87.34%	87.34%			87.34%	90.00%	90.00%	No	😐	Close to the target
BV 165	Pedestrian Crossings with Facilities for Disabled People	Transport	Mick Powell	The percentage of pedestrian crossings with facilities for disabled people, as a proportion of all crossings in the local authority area.	99.9%	100.0%	100.0%				100.0%	100.0%	100.0%	Yes	😊	On target
BV178	Footpaths and Rights of Way Easy to Use by the Public	Transport	Bob Stock	The percentage of the total length of rights of way in the local authority area, that are easy to use by the general public.	90.1%	94.00%	82.70%	91.10%			91.10%	93.00%	93.00%	Yes	😊	Major reason for failures is number of missing signs. Earlier replacement has been addressed resulting in improved performance
BV200b	Plan-making: Milestones	Planning	Phil Turnidge	Has the local planning authority met the milestones which the current Local Development Scheme (LDS) sets out?	N/A	No	No	No			No	No	No	No	😞	Local Development Frame Work to be produced by 2010
BV200c	Plan-making: Monitoring Report	Planning	Phil Turnidge	Did the local planning authority publish an annual monitoring report by 31st of December each year?	N/A	Yes	Yes	Yes			Yes	Yes	Yes	Yes	😊	On Target
BV204	Planning Appeals	Planning	Paul Woodcock /Bronwen Peace	The number of planning appeal decisions allowed against the Authority's decision to refuse on planning applications, as a percentage of the total number of planning appeals against refusals of planning applications	26.70%	38.46%	25.00%	0.00%			16.67%	26%	26%	Yes	😊	The target of 26% is a maximum figure so Q2 represents a 100% success rate of 0 out of the 6 appeals allowed. Q1 had 3 out of 12 allowed so half year figures stand at 16.67%.
BV205	Quality of Planning Services Checklist	Planning	Bronwen Peace	The local Authority's score against a 'quality of planning services' checklist.	100.00%	100.0%	100.0%	100.0%			100.0%	100.0%	100.0%	Yes	😊	On target
BV215a	Rectification of Street Lighting faults: non DNO	Transport	Alan Lewis	The average number of days taken to repair a street lighting fault, which is under the control of the local authority	3.00	2.56	2.45	2.16			2.30	3.00	3.00	Yes	😊	On target
BV215b	Rectification of Street Lighting Faults: Distribution Network Organisation DNO	Transport	Alan Lewis	The average time taken in days to repair a street lighting fault, where response time is under the control of a DNO.	14.50	8.71	9.70	6.55			7.98	9.00	9.00	Yes	😊	On target
BV218a	Abandoned Vehicles	Environment & Environmental Health	Bob Stock	Percentage of new reports of abandoned vehicles investigated within 24hrs of notification	98.55	98.90%	99.00%	99.70%			99.40%	98.00%	98.00%	Yes	😊	On target
BV218b	Abandoned Vehicles - removal	Environment & Environmental Health	Bob Stock	Percentage of abandoned vehicles removed within 24 hours from the point at which the Authority is legally entitled to remove the vehicle.	100.00%	100.00%	100.00%	100.00%			100.00%	99.0%	99.0%	Yes	😊	On target
BV219a	Preserving the Special Character of Conservation Areas	Culture and Related Services	Peter Thornborrow	Total number of conservation areas in the local Authority area.	N/A	26	26	26			26	38	38	Yes	😊	No new conservation areas in this period although the size in hectares has increased.
BV219b	Preserving the Special Character of Conservation Areas: Character Appraisals	Culture and Related Services	Peter Thornborrow	Percentage of conservation areas in the local Authority area with an up-to-date character appraisal.	57.00%	100.00%	100.00%	100.00%			100.00%	100.00%	100.00%	Yes	😊	Authorisation from Del Powers granted to introduce article 4 (2) Directions in Rotherham town Centre Conservation Area for certain properties on streets off Wellgate: Clifton Bank & Wellgate Terrace
BV224b	Condition of Unclassified Roads	Transport	Bob Stock	Percentage of the unclassified road network where structural maintenance should be considered. Course Visual Inspection (CVI).	8.50%	11.00%	11.36%	11.69%			11.69%	13.00%	12.50%	Yes	😊	Rate of deterioration slightly slowed.

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Indicator number	Indicator title	BV Theme	Officer Responsible	Description	Top Quartile 08/09	08/09 Actual or baseline	Quarter 1	Quarter 2	Quarter 3	Quarter 4	cumulative	Year End Target	Outturn Projected	Target Y/N	Rating	Comments
LPI 1a	Improve Rotherham's overall employment rate		Neil Rainsforth	Gap between Rotherham and the national average in terms of working age population in employment.		2.7% gap (June 2008 data)	3.30%	3.80%			3.80%	2.70%	2.70%	No	☹️	Given the very difficult conditions in the local labour market target set to maintain gap to GB at 2.7%. Latest quarter (data for Dec08) shows gap having widened to 3.8%, Rotherham at 70.4% compared to GB at 74.2%.
LPI 5	Removal of Fly-tipping		Andy Roddis	Average time taken to remove fly-tips (days)		0.68	1	0.6			0.8	1.00	1.00	Yes	😊	On target
LPI 6			Alan Lewis	Percentage of street lamps not working as planned. (At any one time throughout the year.)		0.76%	0.57%	0.66%			0.62%	<1.0%	<1.0%	Yes	😊	On target
LPI 7 OLD BV188			Bronwen Peace	The number of planning decisions delegated to Officers as a percentage of all planning decisions.		89.92%	89.37%	84.77%			84.77%	90%	90.00%	No	☹️	Slightly below target as we continue to ensure that all major applications are determined within 13 weeks
LPI 10			Bob Stock	Winter Maintenance routes gritted within allocated time.		97%	N/A	N/A				98.00%	98.00%			Off season
LPI 11			Andy Roddis	Highway inspections achieved		99.90%	99.80%	99.2%			99.50%	99.00%	99.50%	Yes	😊	On target
LPI 12			Andy Roddis	Damage to roads and pavements. The percentage of reported dangerous defects (e.g. potholes) in roads and footways that have been repaired within 24 hours.		95.10%	99.30%	97.90%			98.60%	97.00%	98.50%	Yes	😊	On target
LPI 13			Andrew Rowley	Percentage of chargeable inspections of undertaker's work achieved.		100%	100%	100%			100%	100%	100%	Yes	😊	On target
LPI 14			Andy Roddis	Total number of actionable defects on roads and pavements per 100 kilometres of network inspected.		120.4	139.5	131.3			135.4	135.0	135.0	Yes	😊	On target
LPI 17			Stuart Carr	Revenue running costs of floor space per m ² .		£43.36	£7.81	£17.17			£17.17	£40.00	£40.00	Yes	😊	The costings to date are slightly higher than last years, but are still below those of 07-08. As previously stated this measure of the cost of accommodation is difficult to benchmark due to the wide disparities in property portfolios across the sector.
LPI 20			Stuart Carr	Percentage of gross floor-space classified as good satisfactory categories A-B		59%	59%							Yes	😊	The current trend is a continuation of previous year, whereby the reducing figure is resultant of more extensive data collection across the authority's property portfolio.
LPI 21			Graham Kaye	The number of reports received of blocked gullies per 1000 gullies.		4.97	1.25	2.33			3.58	5	5	Yes	😊	On target
LPI 22			Alan Matthews Paul Eastell	Working days lost from work related injuries and ill health (including stress) injuries only		2516	489	374			863	2264	2264	Yes	😊	If the current trend continues the year end target will be achieved
LPI 23			Alan Matthews Paul Eastell	Incidents rate fatal and major accidents. National Performance target is for a reduction by 10% by 2010.		10	0	2			2	8	8	Yes	😊	The year end target should be achieved
LPI 24			Alan Matthews Paul Eastell	Informing the HSE of reportable injuries and dangerous occurrences within 10 working days as a percentage of the total.		96%	90%	90%			90%	100%	100%	No	☹️	Off target
LPI 26			Andy Roddis	The cost per square kilometre of keeping relevant land and relevant highways for which the local authority is responsible, clear of litter and refuse.		£61,587	£15,705	£15,705			£31,410	£62,819	£62,819	Yes	😊	On target
LPI 28a			Stuart Carr	Number of properties entering the property bank		19	2	0			2			Yes	😊	On target

Environment and Development Services Performance Indicators 2009/2010 Q2 Appendix A																
Indicator number	Indicator title	BV Theme	Officer Responsible	Description	Top Quartile 08/09	08/09 Actual or baseline	Quarter 1	Quarter 2	Quarter 3	Quarter 4	cumulative	Year End Target	Outturn Projected	Target Y/N	Rating	Comments
LPI 28b			Stuart Carr	Number of properties exiting the property bank.		10	0	7			7			Yes	😊	On target
LPI 29			Andy Roddis	Net Spend per head of population on street cleaning.		£7.89	£2.01	£2.01			£4.02	£8.05	£8.05	Yes	😊	On target
LPI 32	Vacancy rate on primary shopping streets of Rotherham Town Centre only premises		Neil Rainsforth	Vacancy rate on primary shopping streets of Rotherham Town Centre only premises (number of vacant units)		12.44%						12.0%	12.00%			Annual measure from town centre survey carried out Sep/Oct each year. Now measured on primary shopping streets only to align with corporate & economic plans.
LPI 34	All footways condition		Bob Stock	Percentage of footway network needing major repairs		9.9%	10.0%	10.4%			10.4%	10.8%	10.8%	Yes	😊	On target
LPI 36	Community Risks identified on the Community Risk Register.		Alan Matthews	Number of identified risks relevant to the Borough of Rotherham.		66	0	0			66	66	66	Yes	😊	No additional risks have been identified in Quarter 2
	Ditto			Percentage of total risks covered by suitable response plans.		98%	98%	98%			98%	98%	98%	Yes	😊	Plans to respond to the risk of reservoir inundation will be developed when inundation maps are produced by the Environment Agency and Plan Templates are produced by DEFRA. Plan templates have been produced in draft form and maps are expected early next year when planning will commence.
	Ditto			Number of new risks identified within reporting period.		0	0	0			0	0	0	Yes	😊	No additional risks have been identified in Quarter 2
LPI 37	Training and Exercising		Alan Matthews	Number of RMBC staff receiving basic Emergency Planning Awareness training annually.		244	53	0			0	0	0	Yes	😊	No additional risks have been identified in Quarter 2
				All Borough Emergency Operation Room named volunteer receive half day training and exercising appropriate to their role.		70%	20%	10%			30%	100%	No	😞	Training events have taken place for members of the DC leisure team for their role in the Emergency Reception Centre Plan.	
LPI 38	Auditing Council Preparedness		Alan Matthews	Directorate compliance with the Borough Emergency Plan - No. of major non compliances.		0	0	0			0	0	0	Yes	😊	The auditing toolkit based on the Cabinet Office Document "Expectations and Indicators of Good Practice" has been produced and disseminated to Directorate Emergency Planning Representatives.

Environmental Services

BV82a (i)	Household waste management (recycling)	Waste and Cleanliness	Hugh Long	Percentage of household waste arisings which have been sent by the Authority for recycling	25.00%	26.77%	20.14%	19.88%			19.88%	32.75%	21.24%	No	😞	Figures are estimates. Recycling tonnage is more than 5% higher than quarter 2 last year, but both indicators are significantly lower than the control targets (30.16% & 18,771.00 tonnes). Kerbside paper collection figures are slightly higher than forecast. Even though Warren Vale was closed for improvement works for almost the entire 2nd. quarter, recycling from the H.W.R.Cs. continues to be higher than forecast (almost 700 tonnes higher than forecast to end August). However, more than 5,700 tonnes (to end of August) of biomass cannot, until the Environment Agency are satisfied that the material is fit for its intended use, be counted towards the recycling total. BV82a (ii) is top quartile performance. With the Sterecycle biomass output accepted as included in the recycling total, the 2nd. quarter figures would be higher than the control targets at 30.78% and 19,395.25 tonnes. Of concern is the fact that blue box tonnage is lower than forecast & Carr Hill closes in October until early 2010 for improvement works.
BV82a (ii)	Household waste management (recycling)	Waste and Cleanliness	Hugh Long	Total tonnage of household waste arisings sent by the Authority for recycling	18739.40	30765.02	6423.62	12530.43			12530.43	37460.11	24477.74	No	😞	Figures are estimates. Recycling tonnage is more than 5% higher than quarter 2 last year, but both indicators are significantly lower than the control targets (30.16% & 18,771.00 tonnes). Kerbside paper collection figures are slightly higher than forecast. Even though Warren Vale was closed for improvement works for almost the entire 2nd. quarter, recycling from the H.W.R.Cs. continues to be higher than forecast (almost 700 tonnes higher than forecast to end August). However, more than 5,700 tonnes (to end of August) of biomass cannot, until the Environment Agency are satisfied that the material is fit for its intended use, be counted towards the recycling total. BV82a (ii) is top quartile performance. With the Sterecycle biomass output accepted as included in the recycling total, the 2nd. quarter figures would be higher than the control targets at 30.78% and 19,395.25 tonnes. Of concern is the fact that blue box tonnage is lower than forecast & Carr Hill closes in October until early 2010 for improvement works.
BV82b (i)	Household waste management (composting)	Waste and Cleanliness	Hugh Long	Percentage of household waste arisings which have been sent by the Authority for composting or treatment by anaerobic digestion	17.20%	20.59%	28.09%	27.97%			27.97%	21.06%	21.53%	Yes	😊	Figures are estimates. 2nd. quarter figures are better than both quarter 2 last year & control targets (27.29% & 16,985.18 tonnes).

Environment and Development Services Performance Indicators 2009/2010 Q2 Appendix A

Indicator number	Indicator title	BV Theme	Officer Responsible	Description	Top Quartile 08/09	08/09 Actual or baseline	Quarter 1	Quarter 2	Quarter 3	Quarter 4	cumulative	Year End Target	Outturn Projected	Target Y/N	Rating	Comments
BV82b (ii)	Household waste management (composting)	Waste and Cleanliness	Hugh Long	Total tonnage of household waste arisings sent by the Authority for composting or treatment by anaerobic digestion	12273.80	23662.48	8958.94	17623.43			17623.43	24083.06	24808.23	Yes	😊	Kerbside green waste is more than 6% higher than quarter 2 last year and H.W.R.C. green waste figures are the same as last year. These indicators should improve still further in the 3rd. quarter when (as part of the final phase of the alternate week collection system) 2,000 households in the authority receive green bins. Both indicators are on track to improve upon the year-end targets and are both in the top quartile.
BV82c (i)	Household waste management (energy recovery)	Waste and Cleanliness	Hugh Long	Percentage of household waste arisings which have been used to recover heat, power and other energy sources	10.30%	9.58%	13.35%	16.19%			16.19%	18.60%	18.06%	No	😞	Figures are estimates. 2nd. quarter figures are slightly lower than control targets (17.13% & 10,663.72 tonnes). Performance suffered due to not being able to deliver any refuse round waste to the Sheffield energy from waste plant at the end of quarter 1, since the plant was closed for maintenance work. This slight deterioration in performance will be addressed operationally by diverting refuse rounds from disposal via landfill to the energy from waste plant in line with contract requirements. This is top quartile performance for BV82c (i)
BV82c (ii)	Household waste management (energy recovery)	Waste and Cleanliness	Hugh Long	Total tonnage of household waste arisings which have been used to recover heat, power and other energy sources	25832.10	11014.58	4256.80	10203.55			10203.55	21269.17	20808.99	No	😞	Figures are estimates. Both indicators are better than control targets (25.43% & 15,827.59 tonnes). As increasing tonnages of household waste are recycled, composted and used for energy recovery, this indicator continues to reduce. "Stere fibre" is currently being stockpiled awaiting the Environment Agency's agreement that this material can be classed as recovery (recycling). If "Stere fibre" cannot, ultimately, be claimed as recycling then this material may have to be landfilled, in which case this indicator would suffer dramatically. Both indicators represent top quartile performance.
BV82d (i)	Household waste management (landfilled)	Waste and Cleanliness	Hugh Long	Percentage of household waste arisings which have been landfilled	50.40%	43.06%	26.91%	25.07%			25.07%	27.59%	27.35%	Yes	😊	Figure is an estimate. The 2nd. quarter figure is marginally better than quarter 2 last year, but slightly worse than the control target (489.7). Outturn figure is forecast to be slightly worse than the year-end target. However, household waste arisings have shown a decrease compared to Qtr. 2 last year and the final phase of the alternate week collection system being introduced in quarter 3 (2,000 households in predominantly rural areas) should further help this indicator.
BV82d (ii)	Household waste management (landfilled)	Waste and Cleanliness	Hugh Long	Total tonnage of household waste arisings which have been landfilled	46622.00	49491.13	8580.97	15795.86			15795.86	31561.00	31525.06	Yes	😊	Figure is an estimate. The 2nd. quarter figure is worse than quarter 2 last year and the control target (-2.08%). Also the outturn figure is forecast to be worse than the year-end target. After the great success of the alternate week collection system in the last few years in reducing waste arisings, the reduction in household waste arisings now seems to be levelling out.
BV84a	Household waste collection (kilograms per head)	Waste and Cleanliness	Hugh Long	Number of kilograms of household waste collected per head	387	453.6	501.8	495.7			495.7	449.9	453.3	No	😞	Figure is an estimate. The 2nd. quarter figure is better than control target (£52.96) and is forecast to improve on the year-end target. Reduced recycling collection costs and contract payments and general savings from reduced repairs, maintenance, tyres & fuel have all contributed to lower than forecast collection costs.
BV84b	Household waste collection (% change)	Waste and Cleanliness	Hugh Long	Percentage change from the previous financial year in the number of kilograms of household waste collected per head	-3.80%	-3.80%	-0.26%	-0.87%			-0.87%	-0.82%	-0.06%	No	😞	Figure is an estimate. 2nd. quarter figure is better than control target (£45.91) but is forecast to be slightly worse than the year-end target. Savings from disposal contracts have been overshadowed by higher than anticipated PFI procurement costs.
BV86	Cost of household waste collection	Waste and Cleanliness	Adrian Gabriel	Cost of household waste collection per household	£44.50	£53.37	£52.36	£51.16			£51.16	£52.80	£50.96	Yes	😊	Figure is an estimate. 2nd. quarter figure is better than control target (£45.91) but is forecast to be slightly worse than the year-end target. Savings from disposal contracts have been overshadowed by higher than anticipated PFI procurement costs.
BV87	Municipal waste disposal costs	Waste and Cleanliness	Adrian Gabriel	Cost of waste disposal per tonne of municipal waste	£45.10	£38.68	£44.08	£45.53			£45.53	£49.69	£49.76	No	😞	Figure is an estimate. 2nd. quarter figure is better than control target (£45.91) but is forecast to be slightly worse than the year-end target. Savings from disposal contracts have been overshadowed by higher than anticipated PFI procurement costs.

Environment and Development Services Performance Indicators 2009/2010 Q2 Appendix A

Indicator number	Indicator title	BV Theme	Officer Responsible	Description	Top Quartile 08/09	08/09 Actual or baseline	Quarter 1	Quarter 2	Quarter 3	Quarter 4	cumulative	Year End Target	Outturn Projected	Target Y/N	Rating	Comments
LPI88	Missed collections	Waste and Cleanliness	Bob Morrison	Number of collections missed per 100,000 collections of household waste	N/A	33	22	23			23			No	☺	

**Performance News and Second
Quarter kpi Summary
2009/2010**

**Environment and Development Services
Exception Report Appendix B**

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Environment & Development Services NI and KPI Performance – 2009/2010

This report sets out the second quarter performance results (1 April 2009 to 30 September 2009) for Environment and Development Services (EDS). In total, 112 EDS PI's and their component parts are included in the suite of indicators. These PI's have been monitored against agreed targets and they are aligned to the Council's priorities.

The Place Survey, taken from the National Indicator Set was sent out to c5,200 residents in September 08. This survey was conducted by MORI; the results are now available.

This section shows indicators that have not achieved their set target. (Performance period 2 April 2009 to 30 September 2009)

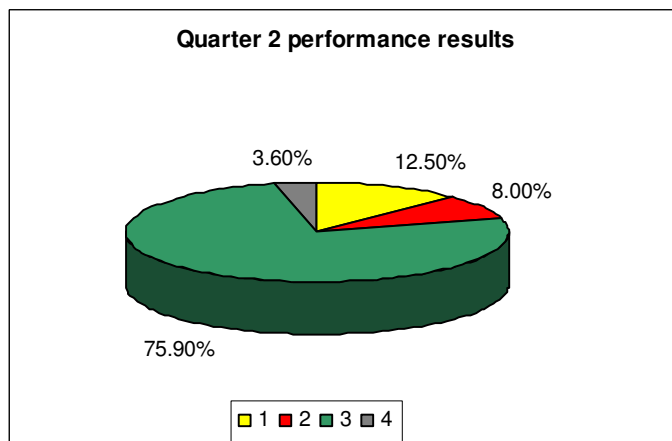
Number of indicators reported 112.

Number of indicators that have achieved their target and in the **green** zone is 85 (75.9%).

Number of indicators that are slightly out side their target and in the **amber** zone is 14 (12.5%); indicators in this category are slightly below their target.

Number of indicators that have not achieved their target and in the **red** zone is 9 (8%), merits are outlined in this report. To enter this category, the result is 15% or more at variance to the target.

Number of National Indicators in the **grey** zone that have no target and or result against them 4 (3.6%)



The PI's not achieving their target in quarter 2 of 2009/2010 are:-

Rotherham Achieving Planning and Regeneration

- **BV 200b** Plan making milestone which the current Local Development Scheme (LDS) sets out

PI Lead Officers Phil Turnidge

Actual 08/09	Target 2009/10	Q. 2. 2009/10	Projected OT	TQ	Gov Target
No	No	No	No	N/A	Complete LDS

The updated draft of LDS containing revised Development Plan Document (DPD) programme has been provisionally agreed with GOYH but cannot be finalised for approval by members as progress on the Joint Waste DPD with Doncaster and Barnsley and a new timeline has yet to be agreed for the constituent LDS's.

- **NI 154** Net additional homes provided (**LAA**)

PI Lead Officer – Andy Duncan and Nick Ward

Top quartile PWC	Baseline 2008/09	Target 2009/2010	Q.2. 2009/10
1400.5	588	450	170

The rate of completions has fallen sharply due to market conditions, and reflect low levels of new planning permissions being sought and low numbers of new dwellings being started in the last year or so. Market conditions are a major factor with this indicator, but work is being carried out with industry partners to encourage development on a number of new sites. Work is also underway to ensure that the supply of ready to developed sites is identified, to ensure an adequate supply for when the market picks up.

- **LPI 1a** Rotherham’s overall employment rate – Gap between Rotherham and the National average in terms of working age population in employment.

PI Lead Officer – Simeon Leach and Neil Rainsforth

Baseline 2008/09	Target 2009/2010	Q.2. 2009/10
2.70%	2.70%	3.80%

Given the very difficult conditions in the local labour market, the target set to maintain a GB employment gap at 2.7% is difficult to maintain. Latest quarter (data for Dec08) shows gap having widened to 3.8%, Rotherham at 70.4% compared to GB at 74.2%, (in terms of the working age population). Employment is considered later in this report under Performance Clinics.

Rotherham Safe Streetpride

- **NI 191** Residual Household waste per household – number of kg collected per household.

PI Lead Officer – Adrian Gabriel

Top quartile PWC	Baseline 2008/09	Target 2009/2010	Q.2. 2009/10
589 kg	543 kg	471 kg	294 kg

PriceWaterhouse Coopers (PWC)

Figure is an estimate.

Performance is significantly worse than the control target (237). The Environment Agency are still unable to verify that the biomass output from the Sterecycle process can count as being recycled & therefore has to be counted as residual waste. Even without excluding "Sterefibre" from the residual total, this is top quartile performance. When the EA accept that this material can be used for landfill restoration, this indicator will return to being on course to achieve the year end target (2nd. quarter figure would be 233).

- **NI 192** Percentage of household waste sent for reuse, recycling and composting

PI Lead Officers – Adrian Gabriel

Top quartile PWC	Baseline 2008/09	Target 2009/2010	Q.2. 2009/10
43.18%	47.37%	53.80%	47.84%

Figure is an estimate.

The 2nd. quarter figure is better than quarter 2 last year, but worse than the control target (57.44%). Recycling from the H.W.R.Cs. continues to be higher than forecast (even though Warren Vale was closed for improvement works for almost the entire 2nd. quarter). Kerbside paper collection tonnage continues to be slightly ahead of forecast. However, as last quarter, the problem of not being able to record the biomass output from the Sterecycle process as recycling (see above), means performance is far lower than forecast. Even without including "Sterefibre" in the recycling total, this is very close to top quartile performance. With the Sterecycle output accepted in the recycling performance, this indicator would be at 58.73% for the 2nd. quarter.

Performance – Direction of travel against the previous year

Generally the direction of travel has declined for:-

	<u>2008/09</u>	<u>2009/10</u>
NI 151 Overall employment rate LAA	71.80%	70.40%
NI 152 Working age people claiming out of work benefit	14.30%	14.70%
NI 154 Net additional homes provided	588	170
NI 173 People falling out of work onto incapacity benefit	2.6%	2.7%
NI 191 Residual waste collected per household	543kg	294kg
BV106 New homes built on previously developed land	80.08%	78.14%
BV 178 Footpaths and rights of way easy to use	94.00%	91.10%
BV 224b Condition of unclassified roads	11%	11.69%
LPI 1a Improve Rotherham's overall employment rate	2.7%	3.8%
LPI 5 Removal of fly tipping (in days)	0.68	0.8
LPI 7 Planning decisions delegated to officers	89.92%	84.77%
LPI 14 Number of actionable defects on roads and pavements/ 100km of network inspected	120.4	135.4
LPI 34 % of footway network needing major repairs	9.9%	10.4%
BV 82a i % household waste sent for recycling	26.77%	19.88%
BV 82a ii tonnage household waste for recycling	30,755	12,530
BV 87 Cost of waste disposal	£38.68	£45.53

Quartile positions – Q 2 compared with 07/08 All England Index and the benchmarking club the Council has entered into with Price Waterhouse Coopers (PWC)

In the second quarter the following information shows how we compare with the All England Local Authorities PI index and the benchmarking club the Council has entered into with Price Waterhouse Coopers. This uses the data and quartile sets for 2007/8, released by the Audit Commission in January 2009.

All England - Top Quartile 44% (28)

- BV082aii Tonnage of waste recycled
- BV082bi Household waste % composed.
- BV082bii Household waste tonnage composting
- BV082di % of waste arisings land filled
- BV082dii Tonnage of household waste land filled
- BV087 Municipal waste disposal costs
- BV082c Tonnage of household waste used for heat and power
- BV100 Temp road closures
- BV 156 Disabled access to public buildings
- BV165 Pedestrian crossings equipped for the disabled
- BV 178 Footpaths and rights of way easy to use by the public
- BV 204 Planning appeals
- BV205 Quality of the planning service
- BV215a Rectification of street lighting faults non DNO
- BV215b Rectification of street lighting faults DNO
- BV218a Abandoned vehicles investigate within 24 hours.
- BV218b Abandoned vehicles removed within 24 hours.
- BV 219b Preserving the character of special conservation – appraisal.
- NI 48 Children KSI in road traffic accidents (PWC)
- NI 157a Planning applications Minor
- NI 157b Planning applications Minor
- NI 157c Planning applications Other
- NI 172 VAT registered businesses in the area showing growth
- NI 175 Access to service by public transport, walking, cycling (PWC)

- NI 177 Local bus and light rail passenger journeys originating in the LA area (PWC)
- NI 185 CO2 reduction from operations, building and transport (PWC)
- NI 189 Flood risk management (PWC)
- NI 192 % of household waste sent for reuse (PWC)
- NI 193 % of municipal waste landfilled (PWC)
- NI 195d Improve street cleanliness - fly posting (PWC)
- NI 196 Improve environmental cleanliness – fly tipping (PWC)
- NI 198 Children travelling to school, mode of transport used (PWC)

Median Quartile 12.5% (8)

- BV082cii Tonnage of h/h/waste recovered for heat and power.
- BV099 Road accident casualties: KSI all people
- BV099 Road accident casualties KSI children
- BV 224b Condition of Unclassified Roads
- NI 47 People KSI in road traffic accidents (PWC)
- NI 168 Condition of principal roads **LAA**
- NI 169 Condition of non principal roads
- NI 191 Residual household waste per household (PWC)
- NI 195c Improve street cleanliness - graffiti (PWC)

Average 12.5% (8)

- BV086 Cost of waste collection per household
- BV099c Road accident casualties slight.
- BV106 New homes built on previously developed land
- NI 167 Congestion average journey time **LAA** (PWC)
- NI 170 Previously developed land vacant for more than 5 years (PWC)
- NI 153 Working age people out of work, claiming benefits in worst neighbourhoods (PWC)
- NI 188 Planning to adapt to climate change (PWC)
- NI 195a Improve cleanliness – litter (PWC)

Bottom Quartile 31% (20)

- BV 82ai Household waste recycled %
- BV 84a Household waste collection (kg per head)
- BV084b % change from the previous year in kg collected per head
- NI 8 Adult participation in sport (PWC)
- NI 9 Use of public libraries (PWC)
- NI 10 Visits to museums and galleries (PWC)
- NI 11 Engagement in the Arts (PWC)
- NI 151 Overall employment rate **LAA** (PWC)

- NI 152 Working age people claiming out of work benefit
LAA (PWC)
- NI 154 Net additional homes provided **LAA** (PWC)
- NI 166 Average earnings of employees (PWC)
- NI 171 VAT registration rate (PWC)
- NI 173 People falling out of work and on incapacity benefit
(PWC)
- NI 174 Skills gap reported by employers (PWC)
- NI 176 Working age people with access to employment by
public transport (PWC)
- NI 178 Bus services running on time (PWC)
- NI 186 CO2 reduction per capita (PWC)
- NI 195b Improve cleanliness – detritus (PWC)
- NI 197 Improve local biodiversity (PWC)
- NI 199 % of children and young people satisfied with
parks and play areas

National Indicator Set Review

A review of the National Indicator Set (NIS) is currently underway. During August into September Government Offices are seeking feedback from local authorities and their partners on the effectiveness of the current set, lessons learned from its development and the impact of the NI since its introduction. This will be fed into the national Project Board overseeing the review and inform the approach to delivering an improved set for the next spending cycle.

Performance clinics

A Corporate Performance Clinic was held on the 22 September 2009 for:
NI 151 – Overall employment rate **LAA** – Forecast to miss the target in year one
NI 152 - Working age people on out of work benefits **LAA** – Forecast to miss the target in year one

A review will be carried out in March 2010.

A drop in the employment rate is mirrored nationally due to impact of the recession – South Yorkshire has been particularly hit hard, partly due to higher concentration in the manufacturing sector (e.g. steel industry within Rotherham).

Number of significant job losses / company closures over the last 18 months, some of the largest (100+) including –

Company:	Job Losses
Wincanton Logistics, Maltby	230
Optare Bus, Hellaby	200
Appollo Direct Travel	150
Burberry clothing	174
Corus Steels	740
Toyoda Gosei, car parts	200
Royal Bank of Scotland call centre	100
Ventura call centre	150
TSC, call centre	378

Most economists expect / predict that unemployment will continue to increase until well into 2010 – with predictions of 3 million unemployed from the current 2.5 million, i.e. another 20% increase. For Rotherham this could translate into an additional 1,800 claimants, which would represent a 1.2 percentage point drop in the employment rate – i.e. falling to **68.1%**.

Unemployment.

- 8,879 registered as unemployed in August 2009 apposed to 4,592 registered as unemployed in August 2008 showing an increase of 93.4 %. This is the highest level since February 1998.

- Unemployment rate is currently at 5.7%, in August 2008 3.0%.

Jobcentre Plus has seen an increase in the number of new customers claiming Jobseekers' Allowance, 1257 in August 2009, compared to 1032 in the same period last year, an increase of 21.8%.

- 14,170 (9.2% of working population of 155,000) are claiming incapacity benefit/employment and support allowances (IB/ESA) February 2009 (9.3% February 2007)

- 3,420 (2.2% of working population of 155,000) are lone parents February 2009 (2.2% February 2007)

Employment Rate

As at December 2008 there were 113,600 people in employment in Rotherham, giving an Employment Rate of 70.4%, compared to Y&H at 73% and Great Britain at 74.2%.

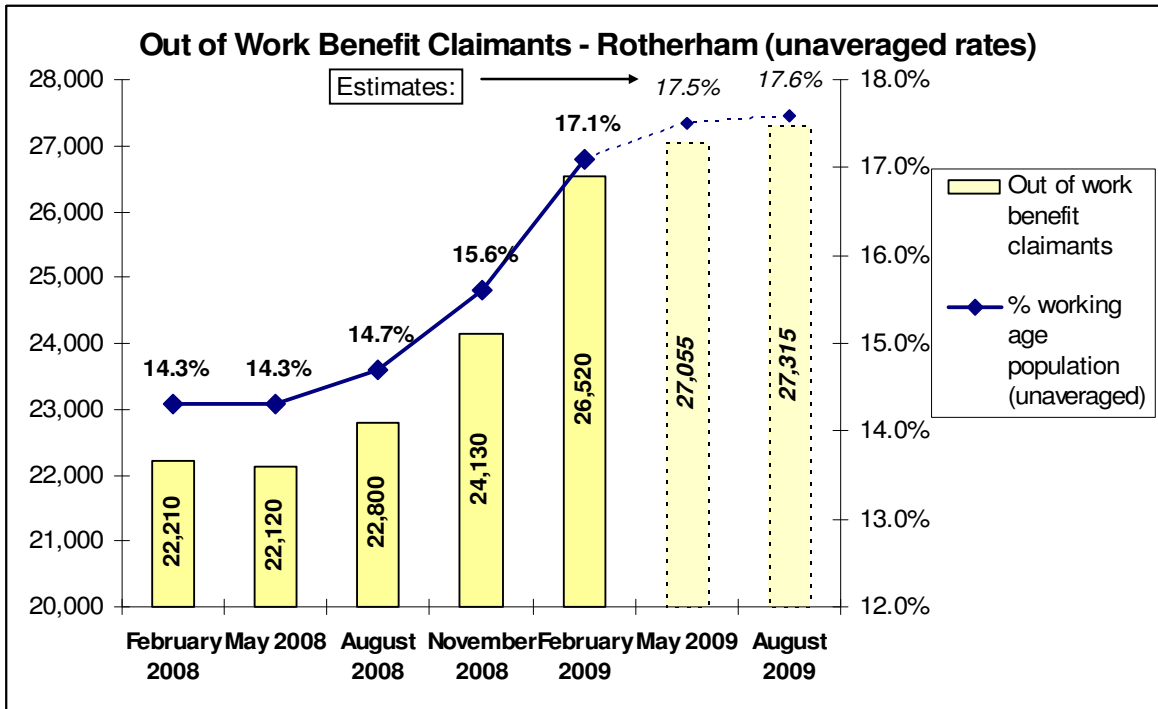
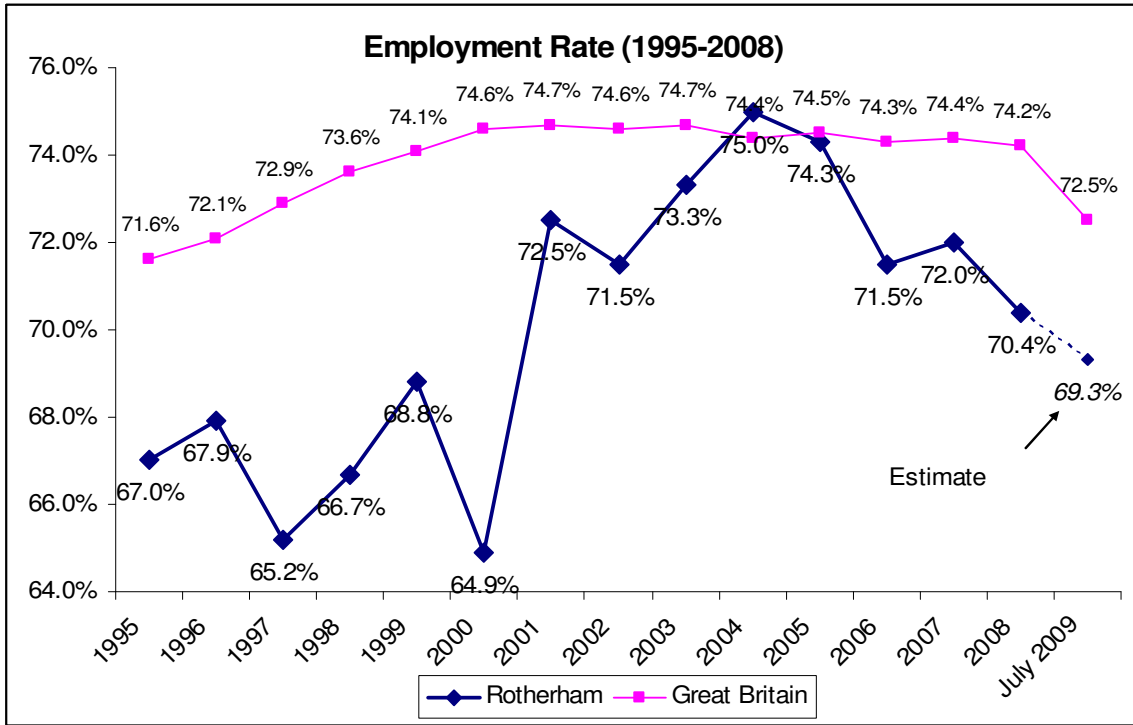
Redundancies

There were 40 redundancies notified in August 2009, in Rotherham, 774 in the year to date.

For The Dearne there have been 1088 redundancies notified, year to date. The majority of these are from Contact Centres.

Vacancies

In August 2009 we handled a total of 2200 vacancies, compared to 1349 in the same period last year, an increase of 63%.



Rotherham Briefing September 2009

Number of new claims in August 09	1257
Numbers claiming Jobseekers Allowance	8879
Percentage change of the claimant count from last month	3.7%
Number of people leaving Jobseekers Allowance	1450
Number of vacancies notified to Jobcentre Plus	2200

Actual claimant count under 18s, August 09	65
Actual claimant count 18-24s August 09	2985
Actual Number of 18-24s leaving JSA August 09	585
Actual Number of under 18 leaving JSA August 09	40

JOBCENTRE PLUS OFFERS**Day 1 Offer**

- As part of the Government's response to the economic downturn extra support has been put in place for newly unemployed customers, including for professionals and executives.
- We want to ensure that customers who have recently left employment and who are likely to find work quickly, but unfamiliar with looking for work, are given the skills and confidence to find a suitable job as quickly as possible, this often involves signposting them to suitable support provided by third parties.
- The enhanced offer includes:
 - Signposting to partner organisations where appropriate
 - access to the Adviser Discretion Fund providing one-off cash help to improve an individual's immediate job prospects
 - access to Local Employment Partnership vacancies;
 - access to help updating jobsearch skills, with a new one hour group information session for those needing more support;
 - a new one day advice and coaching session delivered by external providers, including specialist support for those looking for professional or executive jobs delivered by organisations specialising in such jobs
 - additional funding for Access to Work which supports disabled people overcome barriers to gain or remain in employment.
 - access to Learning and Skills Council (LSC) funded work-focussed training to help people to move into a new job

Extra Support at Six Months

- Everyone reaching six months unemployed will receive significant extra support from Jobcentre Plus advisers.
- This support will involve extended meetings every four weeks or so to discuss the best strategies for finding work, and an enhanced range of work and training options including:
 - Jobs supported by recruitment subsidies
 - Support to start a business (self employment)
 - Work-related training
 - Voluntary work
- **Mortgages** - helping people with mortgages stay in their homes - under the previous rules people losing their jobs only got help with mortgage costs up to £100,000 after 39 weeks of being unemployed. From January 09 this was brought forward to 13 weeks and the capital amount increased to £200,000.

Help for professional and skilled workers

- Additional services that have been made available for this group include:
 - Jobcentre Plus-led group information sessions
 - advice and coaching sessions delivered by organisations (including recruitment agencies) specialising in support for professionals and executives
 - referral to other provision if appropriate

Working with employers

- **Local Employment Partnerships (LEP)** - We are providing more help through Local Employer Partnerships, which in 2009 have been opened up to the newly unemployed, and through referrals to Programme Centres so that everyone can get specialist support early on.

Recruitment Subsidy

- The recruitment subsidy will be for employers taking on those who have been on JSA for 6 months, as part of the six month job offer, and is worth £1000. Subsidised jobs have to be for a minimum of 16 hours a week and expected to last for at least 6 months. Employers may be able to combine the subsidy with access to Train to Gain, typically worth £1500 towards in-working training.
- We are currently issuing vouchers to eligible customers and advising them on how to promote the subsidy with employers.

Rapid Response Service

- We want to make sure everyone is getting the help they need from day one of becoming unemployed. In fact our Rapid Response teams can be on site to help employers and their employees even before a redundancy takes place.
- In Y&H the RRS has been expanded and will be offered to every individual losing their job through redundancy.

EXTRA HELP FOR YOUNG PEOPLE

Group Jobsearch Sessions

Advisers are also now inviting 18 year old jobseekers to attend special one-hour jobsearch sessions within the first month of their claim.

They will be tailored to provide a more basic introduction to jobsearch and include options and signposting which are specific to customers in this age group.

Young Person's Guarantee

Not all elements of the Guarantee are compulsory. People won't be pressured to undertake training or employers forced to take on particular young people. The changes will mean that young people are required to choose between a job, training or work-focused activity through a Community Task Force. Those that do not take up the first two options will have to take part in the third.

From early 2010 all young people approaching 12 months on JSA will be required to take up the offer of a job, training or meaningful activity. This will be delivered through:

- A new job created through the Future Jobs Fund (see below)
- Help with getting an existing job in a key employment sector
- Work-focused training
- A place on a Community Task Force, delivering real help within their local community

From early next year, 18-24 year olds will be required to take advantage of the Young Person's Guarantee.

Future Jobs Fund

Rotherham have successfully bid, along with Doncaster and Sheffield, to create around 600 job opportunities in Rotherham over the next 18 months. In the main these will be offered to people within the 18-24 age group.

Self employment and new business creation are also important ways of creating new jobs. The Rotherham Enterprising Neighbourhoods Programme funded through European Regional Development Fund (ERDF) is funding new community based

enterprise activity by RiDO, Voluntary Action Rotherham and Rotherham Youth Enterprise. This activity is particularly directed at non traditional forms of engagement to provide early stage coaching people who may not have the confidence to engage with the traditional business start up processes.

Rotherham Enterprise Board (Sub-board of the Achieving Partnership) is also leading on the development of new business start-up activities which will involve the participation of experienced entrepreneurs to give advice and guidance through a series of initiatives including mentoring, Dragons Den and Tablecloth Enterprises.

UKSE have also provided funding for a small programme to provide micro loans and grants to new business starts.

Audit Commission inspection – carried out by KPMG

No EDS National Indicators have been identified for inspection in 2008/2009.

The New Performance Framework for Local Authorities and Local Authority Partnerships.

Environment and Development Services New Performance Framework (National Indicator Set) Commencing 1 April 2008

Outcome	National Set	Same as BVPI Indicators	Name
Stronger communities	NI 4 % of people who feel they can influence decisions in their locality PSA 21		
Culture and Leisure (C&L)	NI 8 Adult participation in sport	New	Phil Rogers Steve Hallsworth John Finnen
Culture and Leisure (C&L)	NI 9 Use of public libraries	New	Phil Rogers Elenore Fisher Bernard Murphy
Culture and Leisure (C&L)	NI 10 Visits to museums and galleries	New	Phil Rogers Elenore Fisher John Finnen
Culture and Leisure (C&L)	NI 11 Engagements in the Arts	New	Phil Rogers Elenore Fisher John Finnen
	Safe communities		
Asset Management	NI 37 Awareness of civil protection arrangements in the local area	New	Ian Smith Alan Matthews
Planning and Regeneration	NI 47 People killed or seriously injured in road traffic accidents LAA	BV 99 Road accident casualties KSI – all	Ken Wheat Stuart Savage
Planning and Regeneration	NI 48 Children killed or seriously injured in road traffic accidents	BV 99 Road accident casualties KSI - children	Ken Wheat Stuart Savage

	Local economy		
Planning and Regeneration	NI 151 Overall employment rate LAA	LPI 1 Employment gap between Rotherham and national average LPI 2 Economic inactivity rate	Paul Woodcock Neil Rainsforth Simeon Leach
Planning and Regeneration	NI 152 Working age people claiming out of work benefits LAA	New?	Paul Woodcock Neil Rainsforth Simeon Leach
Planning and Regeneration	NI 153 Working age people claiming out of work benefits in the worst performing neighbourhoods	New?	Paul Woodcock Neil Rainsforth Simeon Leach
Planning and Regeneration	NI 157 Processing of planning applications as a measure against targets for major, minor and other application types	BV 109 a,b&c Planning applications major, minor and other	Bronwen Peace Nigel Hancock
Planning and Regeneration	NI 159 Supply of ready to develop housing sites	New – also appears in the Housing and Planning Delivery Grant Paper	Andy Duncan Nick Ward
Planning and Regeneration	NI 163 to 165 Indicators refer to qualification levels	New Learning and Skills Council	Paul Woodcock Neil Rainsforth Simeon Leach
Planning and Regeneration	NI 166 Average earnings of employees in the area	Already exists	Paul Woodcock Neil Rainsforth Simeon Leach
Planning and Regeneration	NI 167 Congestion – average journey time per mile during the morning peak LAA	New	Ken Wheat Ian Ashmore
Streetpride	NI 168 Principal roads where maintenance should be considered LAA	BV 223 % Principal road network where structural maintenance should be considered	Dave Cooper Bob Stock
Streetpride	NI 169 Non-principal roads where maintenance should be considered	BV 224a % None principal road network where structural maintenance should be considered	Dave Cooper Bob Stock
Planning and Regeneration	NI 170 Previously developed land that has been vacant or derelict for more than 5 years	New	Andy Duncan Nick Ward Scott Thurlby
Planning and Regeneration	NI 171 VAT registration rate LAA	Stock of VAT businesses	Paul Woodcock Neil Rainsforth Simeon Leach
Planning and Regeneration	NI 172 VAT registered businesses in the area showing growth	New	Paul Woodcock Neil Rainsforth Simeon Leach
Planning and Regeneration	NI 173 People falling out of work and on incapacity benefits	New	Paul Woodcock Neil Rainsforth Simeon Leach
Planning and Regeneration	NI 174 Skills gaps in the current workforce reported to employers	Exists	Paul Woodcock Neil Rainsforth Simeon Leach
Planning and Regeneration	NI 175 Access to services and facilities by public transport, walking and cycling	Exists	Ken Wheat Paul Gibson
Planning and Regeneration	NI 176 Working age people with access to employment by public transport (and other specified modes)	Exists	Ken Wheat Paul Gibson SYPT

Planning and Regeneration	NI 177 Local bus passenger journeys originating in the authority area	Exists	Ken Wheat Paul Gibson SYPTE
Planning and Regeneration	NI 178 Bus services running on time	Exists	Ken Wheat Ian Ashmore SYPTE Richard Baker
Planning and Regeneration	AC 2 Number of new start up businesses LAA		Simeon Leach Dean Hughs
Planning and Regeneration	AC 2 Number of incapacity benefit claimants entering into sustainable employment LAA		Simeon Leach Peter Butters of Phoenix Enterprises
Planning and Regeneration	AC 3 Number of incapacity benefit claimants entering into sustained employment LAA		Simeon Leach Peter Butters of Phoenix Enterprises
	Environmental sustainability		
Asset Management	NI 185 CO ₂ reduction from local authority operations LAA	New	David Rhodes Steve Cope
Asset Management Planning and Regeneration	NI 186 Per capita reduction in CO ₂ emissions in the LA area Paul Mapplethorpe Emma Bridge and Alan Platt LAA	New Business and Public Sector Domestic housing Road Transport	TBA
Planning and Transportation	NI 188 Adapting to climate change	New	Phil Turnidge David Edwards
Planning and Regeneration	NI 189 Flood and coastal erosion risk management	New	Phil Turnidge Alan Bamforth
Streetpride	NI 191 Residual household waste per head	New	Adrian Gabriel John Bell
Streetpride	NI 192 Household waste recycled and composted	BV 82 a+ b ii Tonnage of household waste arisings which have been sent by the Authority for composting or treatment by anaerobic digestion	Adrian Gabriel John Bell
Streetpride	NI 193 Municipal wasteland filled	New	Adrian Gabriel John Bell
Asset Management	NI 194 Level of air quality – Reduction in NO _x and primary PM ₁₀ through local authority's estate and operations.	New (crosscutting) Local authority estate Local authority vehicles Total emissions	David Rhodes Steve Cope
Streetpride	NI 195 Improved street and environmental cleanliness (levels of graffiti, litter, detritus and fly posting)	BV 199 (a) litter and detritus (b) graffiti (c) fly-posting	Andy Shaw Dave Roddis
Streetpride	NI 196 Improved street and environmental cleanliness - fly tipping LAA	BV 199 (d) fly-tipping	Andy Shaw Dave Roddis

Culture and Leisure (C&L)	NI 197 Improved local biodiversity – active management of local sites?	New	Phil Rogers Steve Hallsworth Carolyn Barber
Planning and Regeneration	NI 198 Children travelling to school – mode of transport usually used	New –	Ken Wheat Paul Gibson Debora Johnson
Planning and Regeneration	NI 154 Net addition homes provide LAA		Andy Duncan Nick Ward
Culture and Leisure (C&L)	NI 57 Children and young people's participation in high-quality PE and sport LAA	NEW Annual independent survey	Phil Rogers Steve Hallsworth John Finnen

Audit Commission NIS Clarifications and Corrections –

www.communities.gov.uk/publications/localgovernment/finalnationalindicators

Frequently asked questions – see NI 185 and NI 195

<http://www.audit-commission.gov.uk/localgov/audit/nis/Pages/faqs.aspx>

Place Survey website

<http://www.communities.gov.uk/publications/corporate/statistics/placesurvey2008>

National Indicators were updated again in January 2009:

- NI 47 People killed or seriously injured in road traffic accidents
- NI 47 Children killed or seriously injured in road traffic accidents
- NI 167 Congestion – average journey time per mile during the morning peak
- NI 170 Previously developed land that has been vacant or derelict for more than 5 years
- NI 171 New business registration rate
- NI 172 % of small businesses in the area showing employment growth
- NI 185 CO2 reduction from local authority operations
- NI 191 Residual municipal waste per household
- NI 193 % of municipal waste to land filled
- NI 194 Air quality -% reduction in NOx and PM10 emissions through local authority estates and operations.

Projects	Equalities Q2
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Equalities Monitoring

Equality monitoring is required by the Race Relations Act and covers employment, policy and service delivery. The Act requires Local Authorities to monitor and publish data by ethnic groups.

EDS has established the following Equalities reporting schedule:-

Streetpride Rotherham Connect					
This report covers the period 1st June and 31st August 2009. During this period we surveyed 303 customers, by telephone, who had contacted the Council Via RBT Connect to make a report.					
We asked customers how they made their report, the following table gives a breakdown.					
93%	283	Streetpride Connect	0%	1	Via a Councillor
3%	9	Visit Council Building	2%	4	Website
There were 6 people (2%) who told us they had contacted us via the following:					
<ul style="list-style-type: none"> • Passed on from highways department • Email • Switchboard x 2 			<ul style="list-style-type: none"> • Jacquie Heely • Via Warden 		
When we asked respondents how easy it was to contact us, 97% (295) people said it was very easy / fairly easy. 2% (8) people said they had had some difficulty in contacting us.					
<ol style="list-style-type: none"> 1. First tried to contact direct to highways via Council website, this didn't work. Then tracked Streetpride. Customer didn't get a reply to his email this time as he had in past. 2. Customer went through several different departments 3. Found it difficult to get in touch with us had to make a few attempts 4. Given different numbers all the time 5. Customer had to first find the switchboard number in the yellow pages and then when she got through she was informed she would have to be put through to Streetpride and was then put on hold whilst she waited 6. Was held in queue for a while 7. Number was dead when she called 8. Had a bit of trouble finding the right number 					
87%	265	Very easy	10%	30	Fairly easy

1%	4	Fairly difficult	1%	4	Very difficult			
Customers were asked to rate their overall satisfaction on how their report was dealt with. 81% (247) said the service was either very good or good. However 27% (48) people thought the service was poor or very poor.								
55%	168	Very good	26%	79	Good			
15%	44	Poor	12%	4	Very poor			
Of those who responded there were 110 (36%) male and 170 (56%) female, 23 people did not answer this question. 28% (85) of those surveyed said that they considered themselves to be disabled, with 76% saying they had a physical or mobility impairment, 7% suffering from sensory impairment, 1% had learning difficulty and 14% had a non visible condition.								
When we asked respondents to describe their ethnic background 245 (81%) said they were white British and 4% (10) were from BME groups, 5 of which said they were from the Pakistani community. Two said they were White Irish, one Kashmiri, one British Asian, one Black Caribbean and one Black British.								
We asked customers which age group they were in and the following table give a breakdown of the data we gathered.								
1%	2	Under 25	9%	24	35-44	31%	86	55-64
6%	16	25-34	18%	50	45-54	37%	103	65 or over

Summary

- In line with previous quarters the most popular way of contacting Streetpride was via Streetpride Connect
- Vast majority of callers had little difficulty contacting Streetpride.
- 8 out of 303 experienced some difficulties contacting Streetpride. The issues identified will be explored in more detail at year end.
- Overall satisfaction levels for Quarter 2, 2009 stand at 81%.
- 27% of respondent's were not happy with the service received. To ensure this is not a seasonal blip, the results will be analysed at year end to ensure accuracy in service satisfaction/dissatisfaction.
- More women responded this quarter than men: 28% of respondent's declared having a disability which is higher than the borough average of 22% : 81% of respondent's were White British and from age group 55 +: 4% of respondent's were from BME groups.

Development Control									
This report covers Quarter 2 period 1st July to 30 Sept 2009. 348 questionnaires were distributed during this period and 26 completed forms were returned giving a 7% response rate.									
We asked respondents what capacity they were acting in.									
19	73%	An agent acting for another	1	4%	Part of a business				
4	15%	A private individual	2	8%	On behalf of my employer				
This table indicates how service users contacted us. Some people ticked more than one option.									
15	60%	by telephone	9	36%	by letter/e-mail				
5	20%	a visit to our office	6	4%	through the planning portal				
2	8%	Other							
How would you rate the service provided in the process of your application?									
8	31%	Very good	1	4%	Neither good / poor	1	4%	Very poor	
13	50%	Good	3	12%	Poor				
19 (83%) applications were approved and 1 (4%) was refused. 3 (13%) said 'Not Applicable and the remainder did not reply.									
74% (17) responses received were from males, and 13% (3) from females. 3 people did not respond to this question and the remaining 3 were acting on behalf of someone and did not know the gender of that person. No one considered them-self disabled.									
Following table gives ages of the respondents who answered this question.									
0	0%	Under 25	4	17%	35 to 44	8	35%	55 to 64	
1	4%	25 to 34	6	26%	45 to 54	2	9%	65 or older	
How would you describe your ethnic origin? (please tick only one box)									
18	78%	White British	1	4%	Decline to answer				
1	4%	Pakistani	1	4%	Other Ethnic Background				
1	4%	Chinese	1	4%	Don't know				

Planning application submissions have nearly halved, from 2500 to approximately 1300. The poor response rate for Development Control could be improved by moving to yearly monitoring. This has been discussed with Planning Managers and will be rolled out in 2010 after the completion of quarter 4 satisfaction survey.

- The majority of responses were submitted from agents
- 96% of respondents contacted the Planning service via telephone or letter/email.
- 81% rated the service as "Very Good" or "Good"
- Majority of respondents were male (74%) and "White British" (78%) and none were disabled.

Building Control Questionnaire					
This report covers Quarter 2 period 1st July to 30 Sept 2009. 210 questionnaires were distributed during this period and 37 completed forms were returned giving a response rate of 17.6%.					
In which capacity do you use the Building Control Service?					
Applicant/House Owner	33	89%			
Agent/Architect	2	5%			
Builder/Developer ..	5	14%			
Please indicate overall how satisfied/dissatisfied you were with the quality of our service:					
Very Satisfied	62%	23	Dissatisfied	0%	0
Satisfied	32%	12	Very Dissatisfied	0%	0
unable to comment	5%	2			
If you are a regular user, has the quality of service:-					
No reply	31	84%			
Improved	1	3%			
Remained unchanged	5	14%			
Worsened	0	0%			
Are you?					
Male	29	78%	Female	5	14%
Do you consider yourself to be disabled?					

Yes	2	5%	No	31	84%
If you answered yes to the above question, and if you wish, please tick as many boxes below that you consider applies to you:					
Physical or mobility impairment				100%	2
What is your age?					
Under 25	0	0%	35 to 44	9	24%
25 to 34.....	1	3%	45 to 54	11	30%
			55 to 64	8	22%
			65 or older ...	6	16%
How would you describe your ethnic origin (please tick only one box)					
White British				95%	35
No reply				5%	2

Summary

- 210 questionnaires distributed, 17.6 % response rate.
- Majority of respondent's were "Applicant/House Owners" (89%): "White British" (95%) and male (78%)
- 94% of respondent's happy with overall quality of service.

Risk Management

Ris-Gen is the Councils corporate and service risk register.

Risk managers are responsible for reviewing and updating their risks but the risk champions (Richard Garrad and Alan Platt) are responsible for system changes.

EDS high risks have been identified in this report.

- Business Support – Service register has been refreshed
- Planning and Transportation – Service register has been refreshed
- Culture and Leisure – Service register has been refreshed
- EDS's responsibility for the corporate risks - Register has been refreshed
- Streetpride - Service register has been refreshed
- Asset Management

Catalogue of red risks:

- 007/01b Town centre screen partnership – funding difficulties – Phil Rogers and Marie Hayes
- 006/01 Inadequate care of collections – Phil Rogers and Elenore Fisher
- 008/01 Peoples network, connects libraries to the network – funding secured computer refresh to take place – Phil Roger and Marie Hayes

- 024/00b Condition of the highways – unclassified roads – David Burton and David Cooper
- 010/03 Waste PFI joint waste contract - David Burton and Adrian Gabriel
- 021/01a Interim waste disposal contract – sign off contracts - David Burton and Adrian Gabriel
- 025/00a Persimmon Homes 278 Agreement – Bramley traffic scheme cost recovery – David Burton and John Buffon
- 015/03a Financial pressures associated with floods in July 2007 – David Burton and David Cooper
- 023/00a Car parking income concern – Business Parking Strategy to be written – David Burton and David Cooper
- 002/05a Local Development Framework (LDF) - Phil Turnidge
- 005/04a YES project
- 011/00b Building Control fee income affected by the downturn - Paul Woodcock and Keith Hirst
- 013/00b Development Control fee income affected by the downturn – Paul Woodcock and Bronwen Peace
- 009/01 Plan manage and monitor the local transport plans – Paul Woodcock and Ken Wheat
- 015/00b Rotherham Central Station and associated rail improvements – Paul Woodcock and Ken Wheat
- 010/00b ICT strategy – computer refresh programme now being carried out by Work Smart - Diane Douglas
- 005/01b Fill vacant town centre properties - Paul Woodcock and Julie Roberts
- 006/01a External funding – secure for economic growth - Paul Woodcock and Simeon Leach
- 010/01a High Street Redevelopment – Paul Woodcock and John Smales
- 017/00a All Saints/ Minster Pubic Realm – Funding from Yorkshire Forward – Paul Woodcock and Simeon Leach
- 016/01c Bellows Road Rawmarsh – shopping centre CPO's – Paul Woodcock and John Smales
- 004/02f Major projects – Worksmart – Ian Smith and Paul Smith
- 004/06a Improvement of school buildings to meet Government Standards – Ian Smith and Brian Barrett
- 008/01b Business continuity asset management – Ian Smith and Kim Phillips
- 006/06 Capital and Asset Management - Ian Smith and Stuart Carr
- 009/01a Viability of Facility Services (Cleaners) – Ian Smith and Kim Phillips

Coming events

Monday 16 November 2009

Nation Indicator 188 Planning to adapt to climate change

A presentation will take place in the Bailey Suite, when it will be explained what must be done to achieve level 1 for this indicator.

Alan Platt
October 2009

Performance and KPI Q2 Report 2009-2010

ROTHERHAM BOROUGH COUNCIL – REPORT TO MEMBERS
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1.	Meeting:	Regeneration and Development Services and Streetpride Delegated Powers Meeting
2.	Date:	30th November 2009
3.	Title:	October Revenue Budget Monitoring Report
4.	Directorate:	Environment and Development Services

5. Summary

To report on performance against the revenue budget for the Environment and Development Services Directorate as at **the end of October 2009** and to provide a forecast outturn for the whole of the 2009/10 financial year.

6. Recommendations

(1) That Members note the current forecast year end outturn position of **an overspend of £449,000** for the Environment & Development Services Directorate based on expenditure and income as at October 2009.

(2) That this report be referred to the Regeneration Scrutiny Panel for information.

7. Proposals and Details

Members are asked to receive and comment upon budget monitoring reports on a monthly basis from May onwards. This report reflects the position against budget for the period 1 April 2009 to 31 October 2009. The attached **appendices** give a summary of the projected 2009/10 revenue position for the Directorate;

Appendix A – E&DS Summary Report.

Appendix A1 to A5 – Service Level Summary Report.

Following the October cycle of budget monitoring the Directorate has identified that it is likely to incur an overspend of £449,000 (0.98%) against its total net revenue budget of £45,784,040. However, all possible actions to mitigate this are being taken.

The key pressures contributing to this position are :

- Reduced consultancy work fee income
- Restructuring costs within Culture and Leisure
- Under recovery of income due to a reduced number of planning applications
- Flood related costs (June 2009)
- Under recovery of income on the Parking Budget

Asset Management (£123K+)

The key reason for the forecast overspend is due to the continued downturn in work loads resulting in an under recovery of fee income (£100k). This represents 23.81% of the target income budget, which highlights that surplus budget targets are now extremely difficult to achieve in the current economic climate. However, the Service continues to operate within its allocated budget and cover its costs with a turnover of approximately £3.5 million. A further reported pressure is the non recovery of income for School Crossing Patrol (£79k). These pressures are being partially offset by various savings generated by an imposed moratorium on non pay budgets, detailed in Appendix A-1.

Business Unit (£150k-)

The Business Unit is effectively managing vacant posts (£100k), has made savings through the Corporate Account due to moratorium on spending (£20k) and has now imposed a moratorium on the uncommitted Training budget (£30k) to mitigate the Directorate forecast overspend by £150k in 2009/10.

Culture and Leisure (£68k+)

Pressures within Sports and Recreation total (£60k) and include arrears of costs at pools (£15k) and solicitor costs (£18k).

Additionally, unbudgeted security costs at Ulley Reservoir (£27k) have been incurred. Culture and Heritage have a forecast net under spend of £12k. There are savings of (£3k-) in Museums and Libraries Management due to staff vacancies, and savings within Libraries (£4k-). The Service is continuing to work on achieving savings offered as part of setting the budget for 2009/10.

Planning and Regeneration (£323k+)

The key pressures for this Service are due to a continuing decline in planning applications. The projected income under-recovery is £490k. The Housing Planning Delivery Grant allocation is being used to help offset this pressure (£129k). Smaller pressures within the service of an estimated £55k relate to the Mapping Systems, these are being offset by non recruitment to some posts (£24k-), savings in Development Promotions (£7k-) and increased activity resulting in additional fee income from the LTP (£71k-). Work is currently under way to restructure this service, though it is unlikely to yield any savings in this financial year.

Streetpride (£85k+)

There are pressures being reported across Streetpride which include a shortfall on income within Parking (£73k), energy costs on Street Lighting (£49k), and within Street Cleansing (£13k). Costs have been identified by Streetpride relating to the localised floods, as £50k which are unbudgeted and within Drainage a £51k pressure is being reported. Some savings have been identified within Waste (£149k-) due to new contractual arrangements to help mitigate the pressures in this service.

Members have requested details of Agency and Consultancy spend to be included in Budget Monitoring reports, this is the first report of the Agency data.

Table 1 : EDS Agency Spend For the Period : April to September 2009

Supplier	Capital	Revenue	Traded	Total
Contract (Framework)	£	£	£	£
Connection Recruitment	0	138,301		138,301
Dutton International	8,227	100	146,907	155,134
Contract Spend	8,227	138,401	146,907	293,535
Off Contract				
Anders Elite	0	0	10,576	10,576
Apple Labour Limited	0	0	1,221	1,221
Eden Brown Limited	0	0	8,923	8,923
Hays Construction & Property	0	1,500	17,864	19,364
Hill McGlynn & Associates	0	0	26,728	26,728
Judd Farris	0	0	29,318	29,318
RIBA Enterprises Limited	0	840	0	840
Roevin Management Limited	0	0	6,227	6,227
Scantec Personnel Limited	0	0	21,345	21,345
Off Contract Spend	0	2,340	122,202	124,542
EDS Total	0	140,741	269,108	418,077

This compares to a total spend in 2008/09 on Agency Staff of £1,042,473. The spend is analysed below :

Table 2

Supplier	Grant	Revenue	Traded	Total
	£	£	£	£
Contract Spend	0	496,580	166,242	662,822
Off Contract Spend	4,068	12,766	362,817	379,651
EDS Total Spend 2008/09	4,068	509,346	529,059	1,042,473

The details for Consultancy spend are currently being progressed and will be provided in the next monitoring report.

8. Finance

Please refer to the attached appendices for detailed financial analysis. The Directorate will continue to review its planned expenditure and identify and implement management actions to help mitigate the forecast overspend.

9. Risks and Uncertainties

The overall Directorate budget currently shows a projected overspend of £449,000. There are costs associated with Office Accommodation on Reresby House and Maltby Joint Service Centre which remain unbudgeted and under review. A separate report is being compiled on the current position on the Land and Property Bank, which is under considerable pressure due to a number of buildings being closed and the costs being transferred. To date the reported position has reflected a combination of cost pressures partially being compensated for by savings/additional income being generated across the Service. The Strategic Director of Environment and Development Services and Cabinet Member have determined this is an acceptable way of balancing the budget in accordance with Financial Regulation Virement Note Section 11, without the need for implementing virement.

10. Policy and Performance Agenda Implications

Directorate budgets are aligned only to corporate priorities and spending within the agreed Directorate cash allocation is key to demonstrate the efficient Use of Resources.

11. Background Papers and Consultation

This is the sixth budget monitoring report for the Directorate for 2009/10 and reflects the position from April 2009 to October 2009. This report has been discussed with the Strategic Directors of Environment and Development Services and Finance.

Contact Name: Fiona Earl Acting Finance Manager EDS, Ext: 2083. E-mail: Fiona.earl@rotherham.gov.uk

REASONS FOR VARIANCE FROM APPROVED BUDGET (Based on available information as at end October 2009)

Service	Under (-) / Over (+) Spending Projected to Year End £,000	Reasons/Implications	RAG Status	Actions Proposed	Impact of Actions	Revised RAG Status
Asset Management	123	Due to the downturns in workload, surpluses above the original trading targets are unlikely to be achieved, though Service are endeavouring to deliver on this.	A			G
Business Unit	-150	Identified savings due to freeze on recruitment and a moratorium on spend.	G			G
Culture & Leisure	68	The key pressures are within Recreation and Sport (£124k) relates to security costs at Ulley post June 2007 Floods and loss of income on TCP café due to refurbishment	G			G
Planning & Regeneration Service	323	The pressure within this Service Area is generally due to an under recovery of income due to a reduced number of application fees.	A			G
Streetpride	85	The key pressures within Streetpride are Flood Related costs, under recovery of income for Parking. There are other pressures within Drainage, Street Lighting and Grounds Maintenance which are being partially offset by savings within Waste.	A			G
TOTAL	449					G

REASONS FOR VARIANCE FROM APPROVED BUDGET (Based on available information as at end October 2009)

Asset Management	Under (-) / Over (+) Spending Projected to Year End £,000	Reasons/Implications	RAG Status	Actions Proposed	Impact of Actions	Revised RAG Status
Management	50	Shortfall on achieving the vacancy factor	G	No action required.		
Building Cleaning	0	Nil variance at this stage in the financial year	G	No action required.		
Public Conveniences (All Saints)	0	Nil variance at this stage in the financial year	G	No action required.		
Caretakers	-17	Savings as a result of the moratorium on spend .	G	No action required.		
Bailey Suite	0	Nil variance at this stage in the financial year	G	No action required.		
School Crossing Patrol	79	The proposed saving £78,700 is not deliverable. Potential to implement 2010/11	R			
Education Premises	0	Nil variance at this stage in the financial year	G	No action required.		
Office Accommodation	0	Shortfall on Town Centre Office moves, having been implemented earlier than planned.	G	No action required.		
Community Buildings	0	Nil variance at this stage in the financial year	G	No action required.		
Facilities Management	-74	Increased income as a result of managing new premises for NAS.	G	No action required.		
Swinton District Heating	0	Nil variance at this stage in the financial year	G	No action required.		
Emergency and Safety	0	Nil variance at this stage in the financial year	G	No action required.		
Environmental Management	0	Nil variance at this stage in the financial year	G	No action required.		
Strategic Property	-15	Savings as a result of the moratorium on spend and reduced legal charges.	G	No action required.		
Miscellaneous Properties	0	Nil variance at this stage in the financial year	G	No action required.		
Transport	0	Nil variance at this stage in the financial year	G	No action required.		
Misc. Fee Accounts	0	Nil variance at this stage in the financial year	G	No action required.		
Fee Billing - Consultancy Management	100	Potential shortfall to income target	A	A review of fee earning income is being undertaken to determine if the position can be improved		G
*Valuation Group (Fee Billing)	0	Nil variance at this stage in the financial year	G	No action required.		
*Commercial Properties	0	Nil variance at this stage in the financial year	G	No action required.		
TOTAL	123					

Note:

REASONS FOR VARIANCE FROM APPROVED BUDGET (Based on available information as at end October 2009)

Business Unit	Spending Projected to Year End £,000	Reasons/Implications	RAG Status	Actions Proposed	Impact of Actions	Revised RAG Status
Business Support and Central Admin	-100	Identified savings due to freeze on recruitment	G	No action required.		
Plan Printing	0	Nil variance at this stage in the financial year	G	No action required.		
Payments to RBT	0	Nil variance at this stage in the financial year.	G	No action required.		
Management	0	Nil variance at this stage in the financial year.	G	No action required.		
Corporate Account	-20	Lower than expected charges on WRCC pensions and moratorium on spend	G	No action required.		
Performance & Quality	0	Savings due to moratorium on spend	G	No action required.		
Training	-30	Moratorium on spend	G	No action required.		
TOTAL	-150					

REASONS FOR VARIANCE FROM APPROVED BUDGET (Based on available information as at end October 2009)

Culture & Leisure Services	Under (-) / Over (+) Spending Projected to Year End £,000	Reasons/Implications	RAG Status	Actions Proposed	Impact of Actions	Revised RAG Status
Culture & Heritage	-12	There is an underspend in Museums (£50k) , due to staff savings on a vacant post. However these are being significantly reduced due to an overspend in Theatres (£38k).	G	No action required.		
Library Service	-4	This reflects a net underspend across Permanent Lending Libraries and Mobile Libraries	G	No action required.		G
Recreation & Sport	60	The key pressures are costs incurred for Halliwells relating to the sledging incident (£18k), arrears of pay at pools (£15k), and attendants pay (£30k).	A	Review of Grounds Maintenance charges, potential to reduce when service transfers from Ringway to RMBC.		A
Tourism	0	Nil variance at this stage in the financial year	G	No action required.		G
Service Management & Support	-3	There are overspends within this area due to savings offered for 2009/10 which are being partially offset by savings made due to staff vacancies (£77k) and within the Book Fund (£75k),	G	A report will need to be produced for delegated powers relating to the use of the Book Fund.		G
Post Flood work 2007	27	Actual costs for security Ulley (April - June) no funding available.	A	Consider under proposed Capital spend for rehabilitation of Ulley Reservoir, and absorb early year costs across the Service		G
TOTAL	68					

REASONS FOR VARIANCE FROM APPROVED BUDGET (Based on available information as at end October 2009)

Planning & Regeneration Service	Under (-) / Over (+) Spending Projected to Year End £,000	Reasons/Implications	RAG Status	Actions Proposed	Impact of Actions	Revised RAG Status
Business Development	0	Nil variance at this stage in the financial year	G	No action required.		
Development Promotion	-7	Higher than expected fee income relating to land sales	G	No action required.		
YES Project	0	Nil variance at this stage in the financial year	G	No action required.		
Economic Strategy	-24	Not currently recruiting to vacant posts	G	No action required.		
Work Implementation	0		G	No action required.		
Managed Workspace (Business Centres)	0	Nil variance at this stage in the financial year	G	No action required.		
RERF	0	Nil variance at this stage in the financial year	G	No action required.		
Town Centre Mgt	-16	Savings as a result of the moratorium on spend .	G	No action required.		
Markets	25	Income shortfall due to an increasing number of vacant units.	G	No action required.		
Forward Planning	0	Nil variance at this stage in the financial year	G	No action required.		
Management	0	Nil variance at this stage in the financial year	G	No action required.		
Land Charges	55	Unable to implement charges for OS Mapping (£70k) partially offset due to slightly increased income.	R	To be offset with in year savings across the service		G
Development Control	490	Income shortfall due to reduced of applications	R	Further review required. Budget was realigned based on last years actuals, reduction in income target of £650k. However, the economic climate is indicating a continued downturn.		
Housing Planning Delivery Grant (HPDG)	-129	To offset OS Mapping shortfall and partially offset the under recovery of income in DC	G	To offset OS Mapping shortfall		G
Building Control (80% Trading)	0	Nil variance at this stage in the financial year	G	No action required.		
Building Control (20% Revenue)	0	Nil variance at this stage in the financial year	G	No action required.		
Transportation	-71	Increased fee income being generated from LTP schemes	G	No action required.		
TOTAL	323					

REASONS FOR VARIANCE FROM APPROVED BUDGET (Based on available information as at end October 2009)

Streetpride	Under (-) / Over (+) Spending Projected to Year End £,000	Reasons/Implications	RAG Status	Actions Proposed	Impact of Actions	Revised RAG Status
Community Delivery Teams	31	A recent assessment of Street Cleansing has highlighted further charges (£13k) above budget are expected, further analysis of Fly Tipping has shown an additional pressure (£9k), re waste Disposal Costs, and additional costs are being charged to the Grounds Maintenance (£7k) budget relating to damaged equipment.	G	Review charging procedures to improve projections for 2009/10	That full year charges are containable within the 2009/10 budget	G
Network Management	102	The main pressures remain under recovery of income within the Parking Budget, and energy costs within Street Lighting (£49K+). Drainage are reporting £51k pressure, with £36k work not funded form capital, additional work at Clifton Park, and additional Gulley Cleansing work. Some savings have been made in Design and Contract Management which are	A	Analysis of the income recovery for parking suggests there has been minimum impact other than at the Civic/Norfolk site where people are taking opportunity of the 'free' parking. A half year review of Service may allow for budget transfer within Streetpride, to realign the budget to the pressures for 2009/10.	Assess the outcomes and report to Cabinet Member and CMT.	G
Schemes & Partnerships	0	Nil variance at this stage in the financial year	G	No action required.	Nil variance	G
Waste disposal and collection	-168	Savings have been identified within the Household waste budget on transport costs. within the Recycling budgets. Additional income is projected, and reduced costs due to the Blue Box collections coming back in house.	G	In due course a further assessment of the budgets will be undertaken, to realign budgets appropriately.	Nil variance	G
Corporate Accounts - Streetpride	120	Some costs relate to the Floods 2009 (£50k) which are responsive, but unbudgeted and a variance on IT related costs (£10k). A reduced level of work for the Landscaping Team is resulting in under recovery of fee income £25k. The contribution to vacancy management is £16k short of the £80k budget.	A	It is unlikely that these costs can be claimed through the Bellwin Scheme, however, the costs are still been co-ordinated centrally.	There is no other identified funding source at this stage.	G
TOTAL	85					

ROTHERHAM BOROUGH COUNCIL – REPORT TO MEMBERS
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1.	Meeting:	Joint Meeting of the Cabinet Members for Streepride Services and Economic Development, Planning and Transportation
2.	Date:	30th November 2009
3.	Title:	Victoria Street, Dinnington – Neighbourhood Investment Services Improvement Works Ward 4 Dinnington
4.	Directorate:	Environment and Development Services

5. Summary

To report on the details proposed for Neighbourhood Investment Services Improvements in Victoria Street, Dinnington and so seek approval to proceed with the works subject to Regional Housing Board funding being made available.

6. Recommendations

It be resolved that:

The works on Victoria Street, Dinnington be implemented subject to Regional Housing Board funding being made available.

7. Proposals and Details

Victoria Street has a 'tired' feel and would greatly benefit from an investment in the public realm. There is also severe demand on the available on-street parking. Following the success of recent public realm improvements to nearby Scarsdale Street the Neighbourhood Investment Services (NIS) local team is seeking a similar approach be applied to Victoria Street anticipating that it will yield similar benefits

Streetpride officers have worked with the Neighbourhood Investment Services (NIS) and the associated Steering Group to seek support and funding for a major scheme initiative on Victoria Street to provide an environment similar to Scarsdale Street.

The key elements of the scheme are new conservation kerbs, complete renewal of footways and carriageway surfaces, and heritage bollards. The scheme will also include lantern changes to the existing street lighting columns as part of the scheme, adding the further benefit to residents of 'white light' and the associated perception of improved safety and security.

The works are shown in plan form on Appendix A. These works will compliment the recently completed works to Scarsdale Street and the area of public open space at Doe Quarry Lane which has been re-landscaped and provided with new fencing and other bespoke street furniture, footpaths, and a feature sculpture.

The NIS team have ensured that the scheme has been discussed with the local ADF Steering Group to ensure it aligned with the Regional Housing Board Street Improvement Master Plans. The Steering Group includes the Local Members. It received the Steering Group's formal approval on 15th June 2009. Consultation is also been carried out directly with local residents as there are no community groups active in the area. The 60 frontages of Victoria Street have being asked to offer their views on the scheme. Of the responses received 70% were in favour of the scheme, with no strong objections.

The scheme has also been discussed with the Transportation Group and they have no concerns or objections.

8. Finance

It is anticipated that these works will be funded through the Regional Housing Board (RHB). Works are estimated to cost around £155,000. It is expected that works will commence in January 2010 if approved.

9. Risks and Uncertainties

None over and above those normally associated with medium scale construction works.

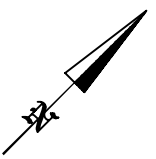
10. Policy and Performance Agenda Implications

The scheme will contribute to the 'Rotherham Proud' agenda by enhancing the streets in the area with high quality public realm works. The scheme will also contribute to 'Rotherham Safe' in that the street will benefit from improved lighting and the improved footways and carriageway will be free of defects.

11. Background Papers and Consultation

Consultation has taken place as described above in section 7.

Contact Names: David Phillips, Principal Highway Engineer, Streetpride, Tel. ext. 2950,
david.phillips@rotherham.gov.uk



APPENDIX 'A'

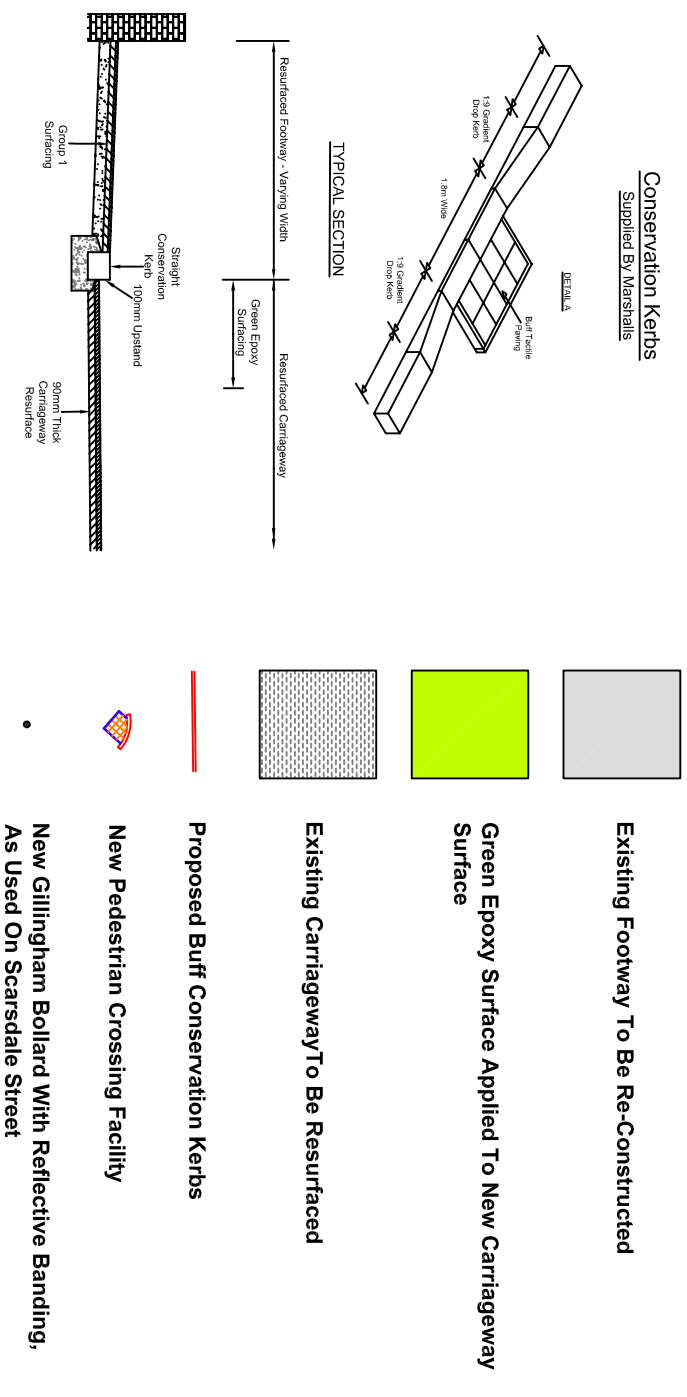
VICTORIA STREET - EXISTING LAYOUT



SCARSDALE STREET - POST HIGHWAY IMPROVEMENT WORKS



KEY



Conservation Kerbs
Supplied By Marshalls

DETAIL A

TYPICAL SECTION

New Gillingham Bollard With Reflective Banding,
As Used On Scarpsdale Street

New Pedestrian Crossing Facility

Proposed Buff Conservation Kerbs

Existing Carriageway To Be Resurfaced

Green Epoxy Surface Applied To New Carriageway
Surface

Existing Footway To Be Re-Constructed

Rotherham
Metropolitan
Borough Council
**Environment &
Development Services**

Strategic Director:
Karl Battersby Bsc (Hons) MTP, MRTPI

Rotherham Metropolitan Borough Council
Environment & Development Services
Bailey House, Rawmarsh Road,
Rotherham S60 1TD

Client:

Rev.	Description	Date	Initial	Chd.	Drawn	Date	Chd. by

Project	Victoria Street, Dinnington - Highway Improvement
Title	General Layout
Dwg. No.	122/U447/02
Scales	1:500
Rev	
LSG	
Date	Sept 09
Chd. by	

ROTHERHAM BOROUGH COUNCIL – REPORT TO MEMBERS
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1.	Meeting:	Streepride and Economic Development, Planning and Transportation
2.	Date:	30th November 2009
3.	Title:	Victoria Street, Maltby – Neighbourhood Investment Services Improvement Works Ward 9 Maltby
4.	Directorate:	Environment and Development Services

5. Summary

To report on the details proposed for Neighbourhood Investment Services Improvements to Victoria Street, Maltby and so seek approval to proceed with the works subject to Regional Housing Board funding being made available.

6. Recommendations

It be resolved that:

The works on Victoria Street, Maltby be implemented subject to Regional Housing Board funding being made available.

7. Proposals and Details

Victoria Street suffers from severe demand on the available on-street parking, resulting in mis use of verges and green open space. The existing parking bays on the south side of the street do not provide the required spaces required for residents. Additional parking bays are therefore proposed.

Streetpride officers have liaised with the Neighbourhood Investment Services (NIS) and associated steering groups to seek support and funding for a small scheme initiative on Victoria Street. The scheme provides for four new parking bays, one each in between those provided previously, providing additional spaces for the adjacent properties. The existing bays will also be resurfaced.

The NIS team have ensured that the scheme has been discussed with the local community through the Model Village Community Association, and indeed it was the Community Association that highlighted the parking problems in the area. The scheme was formally approved at the 21st September Maltby ADF Steering Group which includes the Local Members.

8. Finance

It is anticipated that these works will be funded through sponsorship from the Regional Housing Board (RHB). Works are estimated to cost around £30,000. It is hoped that works will commence in January 2010.

9. Risks and Uncertainties

None over and above those normally associated with small scale construction works.

10. Policy and Performance Agenda Implications

The scheme will contribute to the 'Rotherham Proud' agenda by enhancing the street environment by removing parked cars off the verge and open space into designated bays and increasing parking capacity.

11. Background Papers and Consultation

Consultation has taken place as described above in section 7.

Contact Names: David Phillips, Principal Highway Engineer, Streetpride, Tel. ext. 2950, david.phillips@rotherham.gov.uk

GENERAL LAYOUT

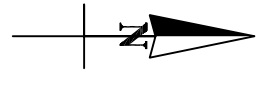
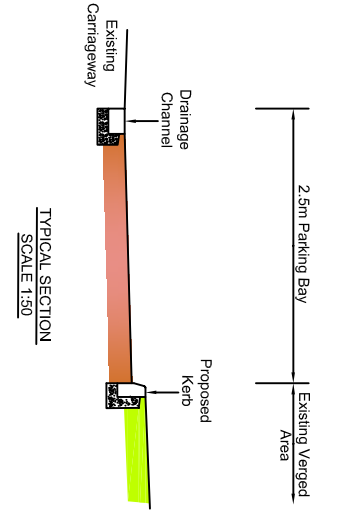
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APPENDIX 'A'



KEY

- PROPOSED PARKING BAY
- EXISTING VERGE TO BE SOILED & SEEDDED AS REQUIRED
- EXISTING PARKING BAY TO BE RESURFACED



Rotherham Metropolitan Borough Council
Environment & Development Services

Strategic Director:
Karl Battersby Bsc (Hons) MTP, MRTPI

Rotherham Metropolitan Borough Council
Environment & Development Services
Bailey House, Rawmarsh Road,
Rotherham S60 1TD

Client:

Rev.	Description	Date	Initial	Chd.	Drawn	LSG	Date	Chd. by

Project		VICTORIA STREET, MALTBY - PARKING PROVISION
Title		GENERAL LAYOUT
Dwg. No.	122/U467/01	Rev
Scale	AS SHOWN	